<u>Title 47: Telecommunication</u> <u>PART 76 – Multichannel Video and Cable Television Service</u>

§76.1713 Complaint Resolution

	2010 Average per Month	2011 Average per Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aua	Sept	October
CATV - Coax	6%	5%	6%	8%	7%	5%	7%	6%	5%	6%	6%	5%
CATV - Fiber	9%	8%	7%	8%	10%	7%	8%	8%	7%	8%	6%	8%