GUADALUPE VALLEY TELEPHONE COOPERATIVE, INC.

SECTION 1
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LOCAL EXCHANGE TARIFF

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Local Exchange Tariff

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LOCAL EXCHANGE TARIFF

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Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS

Guadalupe Valley Telephone Cooperative, Inc. (the Cooperative) is a non-profit telephone cooperative corporation chartered under the Texas Telephone Cooperative Act. Guadalupe Valley Telephone Cooperative, Inc. was formed and incorporated by the rural residents whom it originally served. It was the aim and still is the aim of Guadalupe Valley Telephone Cooperative, Inc., to provide dependable area-wide telephone service on the cooperative plan and at the lowest cost consistent with sound economy and good management.

Guadalupe Valley Telephone Cooperative, Inc., provides telecommunications services in the exchanges of Balcones, Bulverde, Cost, Cranes Mill, Hancock, Kenberg, Kingsbury, Leesville, Rocky Creek, Sabina, Sattler, Saturn, Smithsons Valley, Westhoff and Waelder.

Any person, firm, association, corporation, or body politic subdivision thereof, may become a member of Guadalupe Valley Telephone Cooperative, Inc., by agreeing to comply with and be bound by the articles of incorporation and bylaws of the cooperative and any rules and regulations adopted by the Board not inconsistent with law.

In the year 1950 a group of interested citizens decided it was imperative that modern dial tone telephone service be made available to the people in the unserved rural areas of Comal, Bexar, Blanco, Hays and Kendall counties. Several independent telephone companies were contacted and were asked to extend their lines into these unserved areas. One company took a good look at the rough, rocky terrain with ranches scattered thinly through the hills and noticed that the area didn't have a single town, village, or hamlet. Telephone service in the hill country, they decided, was not feasible as a paying proposition.

Not discouraged by the above failure, the same group banded together and formed a cooperative. Various meetings were held, and finally on September 10, 1951, a Charter was applied for from the Secretary of State of Texas and was received on September 21, 1951.

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Original Page 3

LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (Continued)

The next move was to secure financing. Efforts to secure local financing met with poor response, therefore the Cooperative proceeded to request a loan from the Rural Electrification Administration (REA) in Washington, D.C. An area survey was made in order to prove the feasibility of such a project and to provide the necessary information to establish a rate structure for this area. After the area survey proved feasible, a consulting engineering firm was employed to make an Area Coverage Design of the needed outside plant, buildings and central office equipment.

Finally, on August 31, 1953, the first Rural Electrification Administration loan was approved for Guadalupe Valley Telephone Cooperative, Inc. to furnish telephone service to subscribers in the rural areas of Comal, Bexar, Blanco, Hays and Kendall Counties. The first five exchanges, Bulverde, Kenberg, Sabina, Sattler, and Smithsons Valley, were placed into service on April 23, 1955 with 511 subscribers.

A "cutover" celebration culminating five years of hard work and planning by the phone-less residents in the Hill Country northwest of New Braunfels was held April 23, 1955, at Smithsons Valley. These citizens who had understood problems and needs of a communications system had accomplished, with the assistance of the REA, the stretching of communication lines connecting otherwise "isolated communities" with each other and the outside world. The highlight of the celebration was a direct telephone call placed to Ancher Nelsen, then REA Administrator in Washington, D.C.

After the 'cutover" celebration held on April 23, 1955, at which time 511 telephones were placed into service, the Cooperative grew as follows.

The first step in the expansion of the Cooperative's service area was with the addition of the Balcones Exchange. This area had been served by the Balcones Mutual Telephone Company and was located in Bexar and Kendall Counties, north of San Antonio and south of Boerne. This exchange was placed into service in March, 1956, with 75 subscribers.

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (Continued)

In 1957 an independent telephone company proposed to sell some of their rural telephone properties in Gonzales and adjacent counties, namely: Guadalupe, Caldwell and DeWitt. After considerable negotiation, the sale was finalized in December, 1959. The service in this area at that time was common battery or magneto type. Three small magneto exchanges were operated in Kingsbury, Leesville, and Westhoff. Some of the outlying areas in these counties were unserved. It was necessary for Guadalupe Valley Telephone Cooperative to construct an entirely new system in this area. After completion, 95 percent of the outside plant was buried cable, and four new central office buildings with new automatic dial equipment were installed for the Cost, Kingsbury, Saturn, and Westhoff Exchanges. These four exchanges were placed into service in December, 1960, with 721 new subscribers.

Then in April of 1964, the Rocky Creek Exchange near Smithville in Bastrop County was placed into operation. This unserved area had no type of telephone service. Modern telephone service was the first for 63 subscribers. Thus, Guadalupe Valley Telephone Cooperative, Inc. had a total of eleven (11) exchanges in service.

During this time the Cooperative was experiencing growth in all areas, and it was necessary to plan for the addition of outside plant and more modern central office equipment throughout the area. The Sattler Exchange area was experiencing the greatest growth due to the development and subdivision growth in the Canyon Lake area. Engineering studies were made, and REA funds were approved to create two additional exchanges within the Sattler Exchange, this being Cranes Mill and Hancock. It was found to be more economical to build new buildings and equip them with new equipment than to run large amounts of cable all around Canyon Lake and back to one central point. The Cranes Mill Exchange with 60 subscribers was placed into service in December, 1964, and the Hancock Exchange with 76 subscribers was placed into service in February, 1967.

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (Continued)

The Cost Exchange in Gonzales County was also experiencing rapid growth in the Leesville area. After engineering studies and REA funds were approved, the Leesville Exchange was placed into service in December, 1965, with 115 subscribers.

At this time, the Bulverde and Smithsons Valley Exchanges began to show rapid subdivision development. Due to this, in 1968 two new central office buildings were constructed for the Bulverde and Smithsons Valley Exchanges. This being the most critical area in need of expansion at the time. New central office equipment was installed in each office, increasing the total equipped lines from 100 to 200 in each office with an ultimate increase of any number of lines required per office.

This new equipment was the first step in a series to provide more modern dial service to the people of this area. Due to limited funds, the second step was the building of additional lines in these exchanges.

On June 1, 1996, GVTC purchased the Waelder telephone exchange from General Telephone Co. of the Southwest. This acquisition added 365 additional telephone customers to GVTC's existing customer base. Geographically, the GTE-owned exchange was completely surrounded by the GVTC exchanges of Saturn and Rocky Creek. The Waelder acquisition allowed GVTC to upgrade and improve existing telephone lines and equipment, and to eventually offer additional and enhanced telecommunications services. Residents and businesses in Waelder were eager and proud to become GVTC Co-op. members.

Guadalupe Valley Telephone Cooperative, Inc. now operates a T total of fifteen (15) exchanges in eleven counties.

In 1950, the objective of Guadalupe Valley Telephone Cooperative, Inc., was to provide telephone service to unserved rural areas. Moreover, rural people enjoy a quality of telephone service almost undreamed of less than 20 years ago. Today, our objective is to increase the quality of our service, and keep abreast of the increased demand for telephone service in the rapidly developing areas of our system. The matter of upgrading to one party service has been of concern to management for some time.

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SECTION 1

Local Exchange Tariff Original Page 5.1

LOCAL EXCHANGE SERVICE

I. **DESCRIPTION OF OPERATIONS** (Continued)

(Cont.) The recent developments in equipment design and construction techniques, pioneered by REA engineers and developed with the close cooperation of the telephone industry, have opened the door to this possibility.

Guadalupe Valley Telephone Cooperative, Inc. is "Owned By Those It Serves".

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SECTION 1

Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (Continued)

DVOUNNOE	
EXCHANGE (NDA NYY)	EXTENDED AREA SERVICE
(NPA-NXX)	(EAS) CALLING AREA
BALCONES	Boerne, Texas; Kenberg & Sabina
(830-755)	Exchanges
(830-981)	Optional 2-W EMS: San Antonio
	Metropolitan Exchange
BULVERDE	Smithsons Valley & Kenberg
(830-438)	Exchanges
(830-980)	Optional 2-W EMS: San Antonio
(000 000)	Metropolitan Exchange
	2.5 · 1.7 ·
COST	Gonzales, Texas; Leesville
(830-437)	Exchange
CRANES MILL	Hancock, Sattler & Smithsons
(830-899)	Valley Exchanges
(830-905)	Optional EAS: New Braunfels Exchange
	Optional Local Calling: San Antonio
(020 227)	Metropolitan Exchange, Bulverde
(830-227)	Optional Extended 2-W Calling:San Antonio Metropolitan Exchange, New Braunfels
	And Bulverde
	And Bulvelde
HANCOCK	Cranes Mill, Sattler & Smithsons
(830-935)	Valley Exchanges
(830-906)	Optional EAS: New Braunfels Exchange
	Optional Local Calling: San Antonio
	Metropolitan Exchange, Bulverde
(830-223)	Optional Extended 2-W Calling:San Antonio
	Metropolitan Exchange, New Braunfels
	And Bulverde
KENBERG	Boerne, Texas; Balcones, Bulverde,
(830-336)	Sabina & Smithsons Valley Exchanges
(000 000)	Optional Local Calling: San Antonio
	Metropolitan Exchange
(830-229)	Optional Extended 2-W Calling:San Antonio
	Metropolitan Exchange
KINGSBURY	Seguin, Texas
(830–639)	2090411, 101100
, ,	
LEESVILLE	Gonzales, Texas; Cost Exchange
(830-424)	Non-Optional: Nixon & Seguin Exchanges
	ELCS

SECTION 1

Local Exchange Tariff

10th Revised Page 7 Replacing 9th Revised Page 7

LOCAL EXCHANGE SERVICE

I. DESCRIPTION OF OPERATIONS (Continued)

SERVICE AREAS

	SERVICE AREAS
EXCHANGE (NPA-NXX)	EXTENDED AREA SERVICE (EAS) CALLING AREA
ROCKY CREEK (830-839)	Smithville, Texas Non-Optional:Bastrop & Saturn Exchanges ELCS
SABINA (830-537)	Boerne, Texas; Balcones & Kenberg Exchanges Optional Local Calling: San Antonio Metropolitan Exchange
(830-230)	Optional Extended 2-W Calling:San Antonio Metropolitan Exchange
SATTLER (830-964) (830-907)	Hancock, Cranes Mill & Smithsons Valley Exchanges Optional EAS: New Braunfels Exchange Optional Local Calling: San Antonio Metropolitan Exchange, Bulverde
(830-226)	Optional Extended 2-W Calling:San Antonio Metropolitan Exchange & New Braunfels
SATURN (830-540)	Gonzales, Texas
SMITHSONS VALLEY (830-885) (830-904)	Bulverde, Cranes Mill, Kenberg, Hancock & Sattler Exchanges Optional EAS: New Braunfels Exchange Optional Local Calling: San Antonio Metropolitan Exchange
(830-228)	Optional Extended 2-W Calling:San Antonio Metropolitan Exchange & New Braunfels
WESTHOFF (830-236)	Non-Optional: Cuero, Gonzales, Nixon & Smiley Exchanges ELCS
WAELDER (830-788)	EAS: NONE Non-Optional: Flatonia, Moulton & Gonzales Exchanges ELCS

SECTION 1

Local Exchange Tariff

1st Revised Page 8

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES

A. General

T

1. The rates and charges listed in this section apply to the local exchange service provided by the Cooperative in its service area which is specified by the Cooperative's exchange service area maps, approved and on file with the Public Utility Commission of Texas.

The telecommunications services described in this section are subject to the other rates, charges, rules and regulations of the Local Exchange Tariff in its current form or as it may be revised in the future.

- 2. The local exchange service rates and charges specified in T this section are for basic local exchange service and facilities only. The rates for other ancillary services or facilities not specifically shown in this section are presented in other sections of this tariff.
- 3. Unless otherwise specified, the rates and charges quoted T in this section are for a minimum period of one month, payable in advance and provide unlimited flat rate calling within the exchange area.
- 4. Local access trunks are required for local access T connections terminating in, or for use with, customer-provided premises equipment with switching (Private Branch Exchange or PBX). For applicable trunk charges, see the PBX Trunk rates as shown in Part III, Page 5 of this Section.
- 5. Party line service will be furnished to applicants only T where facilities necessitate this type of service. The Cooperative may deem it necessary to connect business and residence access lines to the same party line service.
- 6. Downgrading of telephone service, when necessary to TM provide service to a new applicant, will be on a temporary basis only. The initial grade of service will be restored as soon as facilities become available. Affected customers will be notified before downgrading occurs.

SECTION 1

Local Exchange Tariff

6th Revised Page 9

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

B. (Reserved For Future Use)

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JUADALUPE	VALLEI	TETEBLONE	COOPERATIVE,	INC.

SECTION 1

Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

D

B. (Reserved For Future Use)

GUADALUPE VALLEY TELEPHONE COOPERATIVE, INC.

SECTION 1

1st Revised Page 10.01

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LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

D

B. (Reserved For Future Use)

SECTION 1

Local Exchange Tariff

4th Revised Page 10.1

Replacing 3rd Revised Page 10.1

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. Lifeline Program
 - 1. General
 - a. Lifeline Service is a retail local service offering available to qualifying low-income consumers.
 - b. The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service and the consumer's monthly bill will not be increased by the toll restriction charge.
 - c. A customer otherwise eligible to receive Lifeline Service shall not be prohibited from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
 - d. Lifeline Service rate reductions only apply to basic service and do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (i.e., custom calling features, construction, etc.) which may or may not be tariffed. Customers may subscribe to non-basic and bundled services, where available and at their discretion, although the Lifeline Service reduction will only apply to the basic service portion of a bundled service.
 - e. The Lifeline Service rate reductions do not apply to service connection charges.

SECTION 1

Local Exchange Tariff

2nd Revised Page 10.11

Replacing 1st Revised Page 10.11

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

C. Federal Lifeline Program

1. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly Local Exchange service rate. The assistance applies to a single telephone or broadband service at the applicant's principal place of residence.

2. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 9
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veteran's Pension Benefit and Survivors Pension

3. Terms and Conditions

- a. An applicant may request Lifeline assistance through completion and submission of a form provided by the Company or an agent of the state or Federal Communications Commission.
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange service provided by the Cooperative (including Packaged services.)
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a credit from the Cooperative if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.

8th Revised Page 10.2

Replacing 7th Revised Page 10.2

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. Federal Lifeline Program (Continued)
 - 3. Terms and Conditions (Continued)
 - d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
 - e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
 - f. Partial payments made by Lifeline customers will be applied first towards local service charges.
 - g. Toll Restriction is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service.
 - 4. Monthly Credit

Credit Amount

Federal Lifeline Program Credit: per month \$9.25

1st Revised Page 10.21 Replacing Original Page 10.21

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

C. State Lifeline Support

1. Description

State Lifeline Support credit is available to assist low-income applicants with reductions in their monthly Local Exchange Service rate. The assistance applies to a single telephone line at the applicant's principal place of residence. Specific rates are as prescribed by the Public Utility Commission of Texas and are set forth in this tariff. Customers who receive State Lifeline Support are only eligible to receive benefits under the Federal Lifeline Program if they meet the federal eligibility requirements specified in B. preceding.

2. Eligibility Requirements

State Lifeline Support is available to applicants whose household income is at or below 150% of the federal poverty level or who demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following Federal or State assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI under Title XVI of the Social Security Act
- Federal Public Housing Assistance (FPHA), or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (TANF)
- Health benefits coverage under the state child health plan under Chapter 62, Health and Safety Code

SECTION 1

Local Exchange Tariff

6th Revised Page 10.3

Replacing 5th Revised Page 10.3

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. State Lifeline Support (Continued)
 - 3. Terms and Conditions
 - a. Customers who receive State Lifeline Support credit shall not be disconnected for non-payment of toll charges. Customers who were not previously recipients of the State Lifeline Support credit and have been disconnected for non-payment of toll charges will incur a Service Activation charge when local service is reestablished, unless the customer elects to receive toll restriction.
 - b. Any customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid.
 - c. Partial payments will first be applied to local service charges and then to any outstanding toll charges.
 - d. Customers who are eligible for the State Lifeline Support credit will receive free toll restriction upon request.
 - e. The Cooperative's service deposit requirement will be waived if the customer elects to receive toll restriction. However, acceptance of toll restriction services will not be a condition for receiving the credit.
 - f. The Cooperative shall provide the State Lifeline Support credit to all eligible customers as determined by the Low-Income Discount Administrator (LIDA).
 - g. Applicants who participate in LIHEAP or FPHA, or whose household income level is at or below 150% of the federal poverty guidelines, may self-enroll for State Lifeline Support credit by completing an application form that they either participate in a qualifying program or meet the income requirements specified above.

5th Revised Page 10.4

Replacing 4th Revised Page 10.4

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. State Lifeline Support (Continued)
 - 3. Terms and Conditions (Continued)

On a monthly basis, the Cooperative will send a list of customers to the LIDA. The LIDA will match the names with the Texas Department of Human Services (TDHS) file containing the manes of applicants who participate in a qualifying program. The LIDA will then send a file to the Cooperative of new customers who are eligible for the Lifeline Service. The Cooperative will utilize this file to give the Lifeline discount to eligible Cooperative customers.

- h. Service charges do not apply for changes in telephone service arrangements that are made in order to qualify for State Lifeline Support credit, or for service order charges associated with transferring an account to State Lifeline Support.
- i. Service charges are applicable when existing State Lifeline Support customers request additional features, such as special or custom calling features.
- j. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service. Customers are not eligible to receive a credit from the Cooperative if they receive State Lifeline Support credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- k. A State Lifeline Support customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.

2nd Revised Page 10.5

Replacing 1st Revised Page 10.5

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. State Lifeline Support (Continued)
 - 4. Monthly Credit

Credit Amount

State Lifeline Support credit, per month Up to \$3.50 (1)

Area Lifeline Support credit, per month \$0.40 (2)

- (1) The State Lifeline Support credit is up to \$3.50, but will not result in a rate of less than zero for the service against which the credit is applied. The credit amount is calculated by adding the applicable rates for residence local exchange service, including Extended Area Service and other non-discretionary charges for basic residential service and the interstate subscriber line charge, The Federal Lifeline credit, if applicable, is subtracted from the total and the State Lifeline Support remaining difference is the State Lifeline Support credit amount. If, after applying the State Lifeline Support Credit, the net rate is less than zero, the State Lifeline Support credit amount is reduced by the amount required to achieve a net rate of zero.
- (2) A qualifying low-income customer subscribing to voice Lifeline Service shall receive an additional Lifeline Area Support credit.

SECTION 1

Local Exchange Tariff

1st Revised Page 10.6

Replacing Original Page 10.6

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

D

C. Lifeline Program (Continued)

6th Revised Page 11

Replacing 5th Revised Page 11

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- C. Extended Area Service/Extended Metro Service (EAS/EMS)
 - 1. One party customers in the Balcones, Bulverde, Kenberg and Sabina exchanges have the option of subscribing to San Antonio EMS. The local calling scope for San Antonio EMS includes the entire San Antonio Metropolitan exchange in addition to the existing service calling area.
 - 2. One party customers in the Cranes Mill, Hancock, Sattler and Smithsons Valley exchanges have the option of subscribing to a combined offering of San Antonio EMS and New Braunfels and Bulverde Two-Way Flat Rate EAS. The local calling scope for San Antonio EMS includes the entire San Antonio Metropolitan Exchange. New Braunfels Two-Way Flat Rate EAS allows toll free calling to or from customers within the entire New Braunfels calling scope. Bulverde Two-Way Flat Rate WAS allows toll free calling to or from customers within the Bulverde calling scope. These calling scopes are in addition to the existing exchange calling area.
 - 3. One party customers in the Cranes Mill, Hancock, Sattler $^{\rm T}$ and Smithsons Valley exchanges have the option of subscribing to one of two plans for New Braunfels EAS:
 - a. New Braunfels One-Way Flat Rate EAS provides a customer toll free calling to the entire New Braunfels calling scope in addition to the existing exchange calling area; or
 - b. New Braunfels Two-Way Flat Rate EAS allows toll free originating and terminating calling to or from customers within the entire New Braunfels calling scope in addition to the existing exchange calling scope.
 - 4. Optional EAS/EMS service shall not be used in the T collection, transmission, or delivery of any communications for others; nor shall EAS/EMS service be used in association with a service arrangement that requires a payment or other compensation to the EAS/EMS customer or user.
 - 5. Optional EAS/EMS service shall not be used in conjunction \ensuremath{T} with Pay Telephone Access Service.

12th Revised Page 11.1

Replacing 11th Revised Page 11.1

LOCAL EXCHANGE SERVICE

II. APPLICATION OF RATES (Continued)

- - 6. For New Braunfels EAS customers, only one EAS option may apply to a Key System Trunk, PBX Trunk, or Rotary Telephone Service.
 - 7. Existing customers who choose to subscribe to Two-Way EAS/EMS service will be required to change their local telephone number.
 - 5. Expanded Local Calling (ELCS)
 - a. Expanded Local Calling Service (ELCS) is an arrangement whereby communities expand their basic local calling scope to include single or multiple exchanges. Expanded Local Calling Service is a non-optional, two-way local calling service.
 - b. Monthly rate charges for Expanded Local Calling Service (ELCS) will apply to all residential and business customers of the exchanges listed in Paragraph 4. These rates are included in the residential local exchange rates found in Section 1,III.A and in the business rates found in III.B of C this tariff.
 - c. Mandatory ELCS is provided on all Pay Telephone Access Service access lines. However, mandatory ELCS rate additives are not applicable to Pay Telephone Access Service access lines.

D

2nd Revised Page 11.2

Replacing 1st Revised Page 11.2

LOCAL EXCHANGE SERVICE

APPLICATION OF RATES (Continued) II.

- 6. Optional Local Calling Plan
 - a. The optional local calling plan service will provide customers with ten digit measured one-way calling from specific exchanges to include certain other exchanges or calling areas based on a usage-sensitive arrangement and an additional monthly fee. Exchanges where the optional local calling service is available are listed in Section 1, Description of Operations, Service Areas.
 - b. Optional local calling plan service is available to single and multi-line residence and business customers. service is not offered in connection with Foreign Exchange Service, Party-Line Service and Pay Telephone Service.
 - c. Rates charged for local calling plan service are addition to the current local exchange access rates as specified in Section 1 of this tariff.
 - d. Collect, credit card, operator-assisted and third number billed calls are not included in the optional local calling plan.
 - e. Rate Schedule

Measured Usage rates: \$ 0.08 First Minute

\$ 0.05 Each Add'l Min.

Additional Monthly Fee: \$ 1.00 Per Account

f. Service Charges

When the optional local calling plan is added or change after the initial service installation, the Account Chang CCharge as shown in Section 2 of this tariff will apply.

D

21s^t Revised Page 12 Replacing 20th Revised Page 12

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES

A. Residence Monthly Local Exchange Access Line Rates

EXCHANGE	1-PARTY LINE (1)		PARTY LINE (1)
BALCONES(2) San Antonio 1-W EMS San Antonio 2-W EMS	\$22.48 26.30 28.30	I	\$5.50
BULVERDE(2) San Antonio 1-W EMS San Antonio 2-W EMS	22.48 26.30 28.30	I	5.00
COST (3)	22.48	I	5.50
CRANES MILL (3)(2)	22.48	I	5.00
New Braunfels One-Way EAS (5)	23.70		
New Braunfels Two-Way EAS (5)	26.80		
1-W San Antonio EMS, New Braunfels EAS And Bulverde	26.30		
2-W San Antonio EMS, New Braunfels EAS And Bulverde	28.30		
HANCOCK (3)(2) New Braunfels	22.48	I	5.00
One-Way EAS (5) New Braunfels	23.70		
Two-Way EAS (5)	26.80		
1-W San Antonio EMS, New Braunfels EAS And Bulverde	26.30		
2-W San Antonio EMS, New Braunfels EAS And Bulverde	28.30		
KENBERG (2) San Antonio 1-W EMS San Antonio 2-W EMS	22.48 26.30 28.30	I	5.50
KINGSBURY (3)	22.48	I	

20th Revised Page 13 Replacing 19th Revised Page 13

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

A. Residence Monthly Local Exchange Access Line Rates (Continued)

EXCHANGE	1-PARTY LINE (1)		PARTY LINE (1)
LEESVILLE (3)	22.48	I	5.40
ROCKY CREEK (3)	22.48	I	5.50
SABINA (2) San Antonio 1-W EMS San Antonio 2-W EMS	22.48 26.30 28.30	I	5.50
SATTLER (3)(2) New Braunfels	22.48	I	5.00
One-Way EAS (5) New Braunfels	23.70		
Two-Way EAS (5) 1-W San Antonio EMS,	26.80		
New Braunfels EAS And Bulverde 2-W San Antonio EMS, New Braunfels EAS	26.30		
And Bulverde	20.30		
SATURN (3)	22.48	I	5.50
SMITHSONS VALLEY (2) New Braunfels	22.48	I	5.00
One-Way EAS (5) New Braunfels	23.70		
Two-Way EAS (5) 1-W San Antonio EMS &	26.80		
New Braunfels EAS 2-W San Antonio EMS &	26.30		
New Braunfels EAS	28.30		
WESTHOFF (3)	22.48	I	5.00

SECTION 1

Local Exchange Tariff

7th Revised Page 13.1

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LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

A. Residence Monthly Local Exchange Access Line Rates (Continued)

	1-PARTY	PARTY
	LINE	LINE
EXCHANGE	(1)	(1)
WAELDER (3)	22.48 I	4.60

NOTES:

- (1) Rates for access line service do not include a charge for an instrument or other customer premises equipment.
- (2) One-party customers in this exchange have the option of subscribing to San Antonio EMS.

SECTION 1

Local Exchange Tariff

18th Revised Page 14

Replacing 17th Revised Page 14

LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

B. Business Monthly Local Exchange Access Line Rates

<u>EXCHANGE</u>	1-PARTY (1)		PARTY LINE (1)	KEY SYSTEM TRUNK (1)		PBX TRUNK (1)	
BALCONES (2)	\$27.00	I	\$8.50	\$28.00	I	\$28.00	I
San Antonio 1-W EMS 2-W EMS	51.20 86.00		 	 100.25		 129.50	
BULVERDE(2) San Antonio	27.00	I	8.00	28.00	I	28.00	I
1-W EMS 2-W EMS	51.20 86.00		 	 100.25		 129.50	
COST (3)	27.00	I	8.50	28.00	I	28.00	I
CRANES MILL(3)(2) New Braunfels	27.00	I	8.00	28.00	I	28.00	I
One-Way EAS (4) New Braunfels	38.65			44.60		55.30	
	49.40			57.30		72.30	
New Braunfels EAS And Bulverde 2-W San Antonio EM	51.20						
New Braunfels EAS And Bulverde				100.25		129.50	
HANCOCK (3)(2) New Braunfels	27.00	I	8.00	28.00	I	28.00	I
	38.65			44.60		55.30	
Two-Way EAS (4) 1-W San Antonio EM				57.30		72.30	
New Braunfels EAS And Bulverde 2-W San Antonio EM	51.20						
New Braunfels EAS And Bulverde				100.25		129.50	
KENBERG (2) San Antonio	27.00	I	8.50	28.00	I	28.00	I
1-W EMS 2-W EMS	51.20 86.00		 	 100.25		 129.50	

SECTION 1

Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

B. Business Monthly Local Exchange Access Line Rates (Cont.)

EXCHANGE	1-PARTY (1)		PARTY LINE (1)	KEY SYSTEM TRUNK (1)		PBX TRUNK (1)	
KINGSBURY (3)	27.00	I	8.50	28.00	I	28.00	I
LEESVILLE (3)	27.00	I	8.50	28.00	I	28.00	I
ROCKY CREEK (3)	27.00	I	8.50	28.00	I	28.00	I
SABINA (2) San Antonio	27.00	I	8.50	28.00	I	28.00	I
1-W EMS 2-W EMS	51.20 86.00		 	 100.25		 129.50	
SATTLER (3)(2)	27.00	I	8.00	28.00	I	28.00	I
New Braunfels One-Way EAS (4)	38.65			44.60		55.30	
New Braunfels Two-Way EAS (4)				57.30		72.30	
1-W San Antonio EMS New Braunfels EAS And Bulverde							
2-W San Antonio EMS New Braunfels EAS And Bulverde				100.25		129.50	
SATURN (3)	27.00	I	8.50	28.00	I	28.00	I
SMITHSONS VALLEY(2) New Braunfels	27.00	I	8.00	28.00	I	28.00	I
One-Way EAS (4)	38.65			44.60		55.30	
New Braunfels Two-Way EAS (4)	49.40			57.30		72.30	
1-W San Antonio EMS New Braunfels EAS	51.20						
2-W San Antonio EMS New Braunfels EAS				100.25		129.50	
WESTHOFF (3)	27.00	I	8.00	28.00	I	28.00	I

SECTION 1

Local Exchange Tariff

3rd Revised Page 15.1

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LOCAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

B. Business Monthly Local Exchange Access Line Rates (Cont.)

				KEY	
			PARTY	SYSTEM	PBX
	1-PARTY		LINE	TRUNK	TRUNK
EXCHANGE	(1)		(1)	(1)	(1)
WAELDER (3)	27.00	I	12.10	30.25	37.65

NOTES:

- (1) Rates for access line service do not include a charge for an instrument or other customer premises equipment.
- (2) One-party customers in this exchange have the option of subscribing to San Antonio EMS.
- (3) Party line service offered only where facilities to provide one-party service are not available. Customers with Party-Line service will be required to update to 1-Party service when 1-Party upgrade projects have been completed and when facilities become available for the exchange.
- (4) One-party customers in this exchange have the option of subscribing to New Braunfels EAS.

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (PLTS)

A. General

- 1. Prepaid Local Telephone Service (PLTS) telecommunications service assistance program available to eligible residential telephone service subscribers alternative to one-time disconnection nonpayment of services. The Cooperative shall not refuse to provide PLTS to an applicant for such service because the applicant is indebted to any telephone or other telecommunications carrier company telecommunications services, including the carriage charges of interexchange carriers where the Cooperative bills those charges pursuant to tariffs or contracts.
- 2. Prepaid Local Telephone Service is offered in accordance with P.U.C. Substantive Rule \$23.40. The regulations contained in this tariff section apply only to PLTS.
- 3. Customers subscribing to PLTS will have access to the following local services:
 - a. Voice grade dial tone residential service;
 - b. Mandatory services where offered by the Cooperative, including extended area service (EAS), extended metropolitan service (EMS), or expanded local calling service (ELCS);
 - c. Tone dialing service;
 - d. Access to 911 service;
 - e. Access to dual party relay service;
 - f. The ability to report service problems seven days a week;
 - g. Access to the Cooperative's business office;
 - h. One primary directory listing;
 - i. Toll blocking service, and
 - j. Non-published or non-listed services if offered by the Cooperative, at the customer's option.

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- A. General (Continued)
 - 4. Customers subscribing to the PLTS plan are prohibited from subscription to, or use of, any services other than those listed above.
- B. Explanation of Terms

The following words and terms when used in this section shall have the following meaning unless the context clearly indicates otherwise:

- 1. Basic Local Telecommunications Service Includes services listed in subsection A.3. of this tariff.
- 2. Disconnection of telephone service The period after which a customer's telephone number is deleted from the central office switch and databases.
- 3. Service Activation Charge A charge applied by the ${\bf C}$ Cooperative to reconnect service to a customer's telephone line after it has been disconnected by the Cooperative.
- 4. Account Change Charge A charge applied by the ${\bf C}$ Cooperative to restore service to a customer's telephone line after service has been suspended by the Cooperative.
- 5. Suspension of telephone service The period during which the customer's telephone line does not have dial tone but the customer's telephone number is not deleted from the central office switch and databases.
- 6. Toll blocking Blocking of a customer's access to toll providers and toll services.
- 7. Usage-sensitive blocking Blocking of a customer's access to services which are charged on a usage-sensitive basis for completed calls. Such services include, but are not limited to, call return, call trace, and auto redial.

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- C. Eligibility Requirements for PLTS
 - 1. PLTS is available to current or former residential customers of the Cooperative, only:
 - a. In cases where former residential customers whose application would otherwise be refused due to the existence of indebtedness to any dominant certificated telecommunications utility (DCTU) or other telecommunications carrier.
 - b. In cases where current residential customers of the Cooperative who have not been disconnected from the network but who have received a notice concerning the availability of PLTS following suspension of service for non-payment of services.
 - 2. Any current or former customers who have previously received PLTS from the Cooperative are not eligible to receive PLTS again.
 - 3. PLTS is not available for business customers.
 - 4. Procedures for Establishing Eligibility
 - a. In order to subscribe to PLTS, current or former customers must request PLTS from the Cooperative during the Cooperative's regular business hours.
 - b. Within 24 hours of a customer-initiated inquiry, the Cooperative shall confirm the customer's subscription to PLTS by mailing a confirmation letter explaining the details of the PLTS plan.
- D. Provision of Service
 - 1. A customer who subscribes to PLTS shall have mandatory toll blocking and usage-sensitive blocking, if necessary, placed on the customer's telephone line.
 - 2. The customer subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's telephone number by the Cooperative, through tariffs or contracts. Nor shall the PLTS customer subscribe to any

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Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- D. Provision of Service (Continued)
 - 2. (Continued) services offered by the Cooperative other than those included in PLTS, as defined in subsection A.3. of this tariff.
- E. Rates for PLTS Customers
 - 1. The recurring monthly rates for customers subscribing to PLTS include the current applicable residential tariffed rate (or Lifeline rates, if applicable) for services described in subsection A.3. of this tariff; any tariffed charges for non-listed or non-published service, if offered by the Cooperative and if requested by the customer; and any surcharges and fees established or authorized by a governmental entity that are billed by the Cooperative. These surcharges include, but are not limited to, 911, subscriber line charge, sales tax, and municipal fees.
 - Nonrecurring rates shall include all appropriate service activation or account change charges, which will be applied under the following conditions:
 - a. Service activation charges

Where the Cooperative does not suspend basic local service prior to disconnection, the Cooperative will defer the service activation charges until the customer leaves PLTS to return to basic local service. If the customer does not subscribe to PLTS within 10 days from the date the Cooperative mailed a termination notice containing notification of PLTS eligibility to that subscriber, the Cooperative may charge service activation charges to that subscriber when subscribing to PLTS.

b. Account change charges

Where a current customer's service was suspended for non-payment, account change charges will be due when the PLKTS subscriber leaves PLTS service to return to basic local telecommunications service.

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- E. Rates for PLTS Customers (Continued)
 - 3. The Cooperative shall not assess late charges on PLTS subscribers.
- F. Payments Under PLTS
 - 1. The Cooperative will require the residential PLTS subscriber to make an initial payment for service. This payment cannot exceed the charges for two months of service under the PLTS plan described in this tariff, and any applicable non-recurring service connection or service restoral charges.
 - 2. Subsequent monthly recurring payments by the PLTS subscriber shall not exceed the rates for one month of service under PLTS.
 - 3. The due date for such subsequent monthly payments for PLTS shall be based upon the Cooperative's regular monthly billing cycle.
 - 4. A PLTS customer may also be required to make payments under the deferred payment plan as described in subsection G of this tariff.
- G. Deferred Payment Plan for PLTS
 - 1. As a condition of subscribing to PLTS, the Cooperative may require an applicant to enter into a deferred payment plan for any outstanding debt owed to the Cooperative for the same services previously received under basic local service and now subscribed to under PLTS. The Cooperative shall not require an applicant for PLTS to enter into a deferred payment plan that includes any outstanding debt fro any service that will not be received by the customer under PLTS including, but not limited to, intraLATA and interLATA long distance services.
 - 2. Cooperative shall determine the amount the subscriber owes for basic local telecommunications services previously received and which the customer subscribes to under PLTS. The Cooperative will apply any undesignated partial payment made prior to PLTS subscription to the amount which was owed the Cooperative services previously received under basic telecommunications service and to which the customer subscribes under PLTS. The Cooperative will not reallocate any undesignated

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LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- G. Deferred Payment Plan for PLTS (Continued)
 - 2. (Continued) partial payments to amounts yet to be incurred for basic local telecommunications service.
 - 3. If the Cooperative is unable to determine the amount of outstanding debt owed for the services previously received under basic local telecommunications service and now subscribed to under PLTS, the Cooperative shall not require an applicant to enter into a PLTS deferred payment plan.
 - 4. Monthly payments under the PLTS deferred payment plan will be established as follows:
 - a. The PLTS deferred payment plan for past due charges shall not exceed the greater of \$10 per month or one-twelfth of the outstanding debt as determined in paragraph G.1. of this tariff.
 - b. The initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and thereafter will be billed on a monthly basis.
- H. PLTS Subscriber Deposits

The Cooperative shall not require a deposit from any residential applicant for PLTS.

- I. Disconnection of PLTS Service
 - 1. Disconnection With Notice
 - a. The Cooperative shall disconnect a PLTS subscriber after notice for any of the following reasons:
 - 1. Failure to comply with the terms of a deferred payment plan for PLTS;
 - 2. Upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or

LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHOME SERVICE (Continued)

- I. Disconnection of PLTS Service (Continued)
 - 1. Disconnection With Notice (Continued)
 - a. (Continued)
 - 3. In the case of a violation of the Cooperative's rules pertaining to use of PLTS in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer has been provided with a reasonable opportunity to remedy the situation.
 - 2. Disconnection Without Notice
 - a. The Cooperative shall immediately disconnect a PLTS subscriber without notice under the following conditions:
 - 1. If the PLTS subscriber accrues new billable charges for toll or other non-PLTS services on their telephone bill;
 - 2. Where a known dangerous condition exists for as long as the condition exists; or
 - 3. Where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.
 - b. The Cooperative shall send a final notice to a PLTS customer who has been disconnected pursuant to the provisions of this subsection, stating that the customer has been permanently disconnected from PLTS and that the customer shall no longer be eligible for PLTS from the Cooperative. The notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local telecommunications service.

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 $1^{\rm st}$ Revised Page 23 Replacing Original Page 23

LOCAL EXCHANGE SERVICE

IV. PREPAID LOCAL TELEPHONE SERVICE (Continued)

- J. Return of PLTS Subscriber to Basic Local Service
 - 1. The PLTS subscriber may return to the Cooperative's basic local telecommunications service provided that the customer has:
 - a. paid all outstanding debt in full to the Cooperative, including indebtedness for the carriage charges of interexchange carriers where the Cooperative bills those charges pursuant to tariffs or contracts; and
 - b. paid all bills for PLTS
 - 2. The Cooperative shall notify the PLTS subscriber upon satisfaction of the obligations above that:
 - a. the customer is eligible to return to basic local telecommunications service without PLTS restrictions;
 - b. the customer may request basic local telecommunications service with toll blocking and or usage-sensitive blocking, if applicable, at the Cooperative's current tariffed rate and that such services may be removed at any time upon the customer's request; and
 - c. the customer must contact the Cooperative to arrange to be returned to basic local telecommunications service.
 - 3. In addition to the requirements stated in this subsection, in order to return to basic local telecommunications service the PLTS customer must:
 - a. Request subscription from the Cooperative for basic local telecommunications service; and
 - b. Pay the service activation or account change charges $\, C \,$ as described in subsection E of this tariff, if applicable and assessed by the Cooperative.

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LOCAL EXCHANGE SERVICE

V. BUSINESS SMART PACKAGE

A. General

- 1. This offering is a combination of services available as a package to business customers only.
- 2. Any of these services can still be purchased on an individual basis under the terms and conditions specified in the appropriate tariff section.
- 3. This package is not available with Pay Telephone Service.
- 4. This offering includes the following services: Local exchange Business 1-Party access line Touch tone dialing Call Forwarding Call Waiting Caller ID Name and Number Call Return Call Waiting ID 3-Way Calling Call Forwarding Busy/No Answer
- 5. This package is available on a monthly, 1,2 or 3-Year T subscription basis. Upon expiration of a term agreement, the service will automatically be billed at the monthly rates set forth in this section in effect at the time the service agreement expires, unless a new service agreement is negotiated. If the customer does not fulfill the term commitment, an early termination penalty equal to the greater of \$295.00 or the total charges of the monthly rate billed for the remainder of the contract period will apply.

B. Rates and Charges*

Monthly Rate	Term
\$29.95	Monthly
\$26.95	1-Year
\$23.95	2-Year
\$22.95	3-Year

*Standard service charges listed in Section 2 apply. The Feature Change Charge in Section 2 will apply only if service is added or changed after the initial installation of telecommunications service. Applicable taxes, fees and surcharges as mandated or outlined in other tariffs shall be billed in addition to the above monthly rate.

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3rd Revised Page 25 Replacing 2nd Revised Page 25

LOCAL EXCHANGE SERVICE

VI. BUSINESS 2-WAY METRO SMART PACKAGE (1)

C

A. General

- 1. This offering is a combination of services available as a package to business customers only in areas where Extended 2-Way Metro Service is offered.
- 2. Any of these services can still be purchased on an individual basis under the terms and conditions specified in the appropriate tariff section.
- 3. This package is not available with Pay Telephone Service.
- 4. This offering includes the following services: 2-Way Extended Metro Service business 1-Party access line Touch tone dialing Call Forwarding Call Waiting Caller ID Name and Number Call Return Call Waiting ID 3-Way Calling Call Forwarding Busy/No Answer
- 5. This package is available on a monthly, 1,2 or 3-Year subscription basis. Upon expiration of a term agreement, the service will automatically be billed at the monthly rates set forth in this section in effect at the time the service agreement expires, unless a new service agreement is negotiated. If the customer does not fulfill the term commitment, an early termination penalty equal to the greater of \$295.00 or the total charges of the monthly rate billed for the remainder of the contract period will apply.

B. Rates and Charges*

Monthly Rate	Term
\$89.95	Monthly
\$64.95	1-Year
\$59.95	2-Year
\$44.95	3-Year

^{*}Standard service charges listed in Section 2 apply. The Feature Change Charge in Section 2 will apply only if service is added or changed after the initial installation of telecommunications service. Applicable taxes, fees and surcharges as mandated or outlined in other tariffs shall be billed in addition to the above monthly rate.

LOCAL EXCHANGE SERVICE

VII. BUSINESS 1-WAY METRO SMART PACKAGE

A. General

- 1. This offering is a combination of services available as a package to business customers only in areas where Extended 1-Way Metro Service is offered.
- 2. Any of these services can still be purchased on an individual basis under the terms and conditions specified in the appropriate tariff section.
- 3. This package is not available with Pay Telephone Service.
- 4. This offering includes the following services: 1-Way Extended Metro Service business 1-Party access line Touch tone dialing Call Forwarding Call Waiting Caller ID Name and Number Call Return Call Waiting ID 3-Way Calling Call Forwarding Busy/No Answer
- 5. This package is available on a monthly, 1,2 or 3-Year subscription basis. Upon expiration of a term agreement, the service will automatically be billed at the monthly rates set forth in this section in effect at the time the service agreement expires, unless a new service agreement is negotiated. If the customer does not fulfill the term commitment, an early termination penalty equal to the greater of \$295.00 or the total charges of the monthly rate billed for the remainder of the contract period will apply.

B. Rates and Charges*

Monthly Rate 1st Line	Add'l Line	Term
\$56.95	\$56.95	Monthly
\$50.95	\$50.95	1-Year
\$44.95	\$44.95	2-Year
\$38.95	\$28.95	3-Year

*Standard service charges listed in Section 2 apply. The Feature Change Charge in Section 2 will apply only if service is added or changed after the initial installation of telecommunications service. Applicable taxes, fees and surcharges as mandated or outlined in other tariffs shall be billed in addition to the above monthly rate.

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SECTION 1

Local Exchange Tariff

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LOCAL EXCHANGE SERVICE

VIII.BUSINESS 2-WAY METRO TERM (1)

C T

A. General

- 1. This offering provides optional term discounts for local exchange business customers who are subscribed to 2-Way Extended Metro Service on 1-Party business lines. The 2-Way Metro Term plan provides for 1,2 or 3-year discounts.
- 2. All rules, regulations, fees and surcharges normally applicable to the eligible services apply. Service connection charges will also apply.
- 3. This offering is not available to Pay Telephone Service.
- 4. 2-Way Metro Term is available on 1-Party business lines as either a 1,2 or 3-year term agreement. Upon expiration of a term agreement, the service will automatically be billed at the standard monthly rate for 2-Way metro service, as set forth in Section 1, Part III.B., unless a new service agreement is negotiated. If the customer does not fulfill the term agreement, an early termination penalty equal to the greater of \$295.00 or the total charges of the above-referenced monthly rate billed out for remainder of the contract period will apply.

B. Rates and Charges*

Rate	Term
\$62.95	1-Year
\$57.95	2-Year
\$42.95	3-Year

^{*}Standard service charges listed in Section 2 apply. The Feature Change Charge in Section 2 will apply only if service is added or changed after the initial installation of telecommunications service. Applicable taxes, fees and surcharges as mandated or outlined in other tariffs shall be billed in addition to the above monthly rate.

SECTION 1

Local Exchange Tariff

A. General

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LOCAL EXCHANGE SERVICE

IX. BUSINESS 1-WAY METRO TERM

- 1. This offering provides optional term discounts for local exchange business customers who are subscribed to 1-Way Extended Metro Service on 1-Party business lines. The 1-Way Metro Term plan provides for 1,2 or 3-year discounts.
- 2. All rules, regulations, fees and surcharges normally applicable to the eligible services apply. Service connection charges will also apply.
- 3. This offering is not available with Pay Telephone Service.
- 4.1-Way Metro Term is available on 1-Party business lines as either a 1, 2 or 3-year term agreement. Upon expiration of a term agreement, the service will automatically be billed at the standard monthly rate for 1-Way metro service, as set forth in Section 1, Part III.B., unless a new service agreement is negotiated. If the customer does not fulfill the term agreement, an early termination penalty equal to the greater of \$295.00 or the total charges of the above-referenced monthly rate billed out for remainder of the contract period will apply.
- 5. Additional Line rates apply only to additional lines subscribed to this package on a single account.

B. Rates and Charges*

Monthly Rate 1st Line	Add'l Line	Term
\$43.95	\$43.95	1-Ye ar
\$41.95	\$41.95	2-Year
\$37 . 95	\$37.95	3-Year

*Standard service charges listed in Section 2 apply. The Feature Change Charge in Section 2 will apply only if service is added or changed after the initial installation of telecommunications service. Applicable taxes, fees and surcharges as mandated or outlined in other tariffs shall be billed in addition to the above monthly rate.

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LOCAL EXCHANGE SERVICE

X. GENERAL NOTES

(1) Business Customers renewing a 1, 2 or 3-Year Term Agreement for 2-Way Metro service or 2-Way Metro Smart packages who also subscribe to Broadband service from GVTC on a similar term agreement will be eligible to receive the following credits toward each line for the term of that agreement as long as such customer fulfills their obligations under that term agreement.

Credit	Term
\$20.00	1-Year
\$20.00	2-Year
\$ 7.00	3-Year