

Getting to know the new **GVTC tv**®



Settings and pairing instructions for your new equipment.

Getting started

How is GVTC TV® different from cable TV service?

GVTC TV® offers an exceptionally high-quality video experience with services and flexibility that were not available on a traditional cable TV service. Stream across a wide range of devices from set-top boxes, media players, and mobile devices. Access content when and where you want through the GVTC TV® app or other third party affiliate apps*. Experience the broadest range of content with easy voice-controlled access through our remote or search capability features like **Catch Up** and **Restart***. Whether you are a traditional viewer, or the most advanced user, GVTC TV® offers you an exceptional experience.

How do I register and create a login for my account for the GVTC TV® app?

1. Go to: <https://www.wtve.net/>
2. Select the provider drop-down menu to find GVTC.
3. On the next screen, select **Register**. You'll be prompted to register your account on a new page.
4. For **Subscriber Validation**, enter the Subscriber ID the GVTC Tech has written on the front of this pamphlet. **This will be used to activate your account.**
5. Create a username and password. Save this Login information in a safe place.

New Customers:

Registration activation can take up to **4 hours after** installation.

What features do I get on GVTC TV®?

The most popular features come standard with your GVTC TV® package:

**Not all networks allow Catch Up TV or Restart TV functions*

Catch Up TV

Rewind up to 72 hours and watch anything you missed.*

Live Pausing

Pause a live show and pick back up on another TV or device.

Restart TV

Watch a show or movie from the very beginning.*

Can I watch Netflix through my GVTC TV® account?

You can still watch Netflix by using two other popular viewing methods:

1. Directly through the Netflix App downloaded onto your Smart TV
2. Connecting through an external viewing device such as Roku or Apple TV.

Where can I find and download the GVTC TV® app?

The GVTC TV® app can be found in the iOS App Store and the Android Google Play Store. Simply type GVTC TV® to download.

How do I watch GVTC TV®?

In order to watch GVTC TV®, you will need an Ethernet or WiFi connection. You can either watch on a GVTC provided Amino set-top box or your own device. The following devices are supported to search for and download the GVTC TV® app:

Apple TV

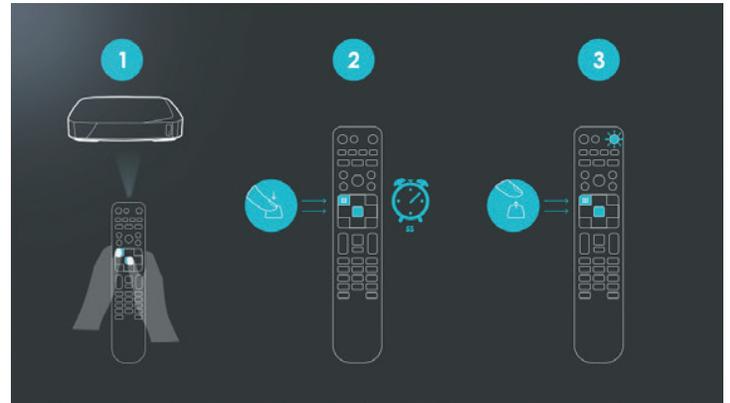
Amazon Fire TV

Android or iOS devices

Pairing your TV to the Set Top Box

1. Point the remote control at the Set top box. Do not cover the infrared (IR) window on the front of the remote control or at the front of the Set Top Box.
2. Press and hold the OK key (9) and APPS key (7) simultaneously for 5 seconds or until the Set Top Box power key (17) flashes twice to indicate successful pairing.
3. Release both keys.
4. The Set Top Box power light should be illuminated Blue.

Once the pairing is successful, the pairing screen will disappear from your screen.



Note: The remote is in "pairing mode" when the Set Top Box power key (17) is illuminated Blue. When in pairing mode, only the BACK key (10) on the remote control will work. You must press the BACK key to exit pairing mode if you wish to use any other function.

Pairing your Remote and TV together

You can trigger the **Simple Remote Setup** by going to: **Settings > Device Preferences > Remotes and Accessories.**

Select your remote control from the list on screen and choose **"Simple Setup"**.

If the **Simple Remote Setup** is not displayed or is unsuccessful, please scan the QR code to the right and refer to the **Maxi ATV Remote Control User Guide** for more detailed pairing instructions.



Scan QR code, then refer to **section 4** of the **Maxi Remote User Guide**

Two great ways to stream GVTC TV® content!



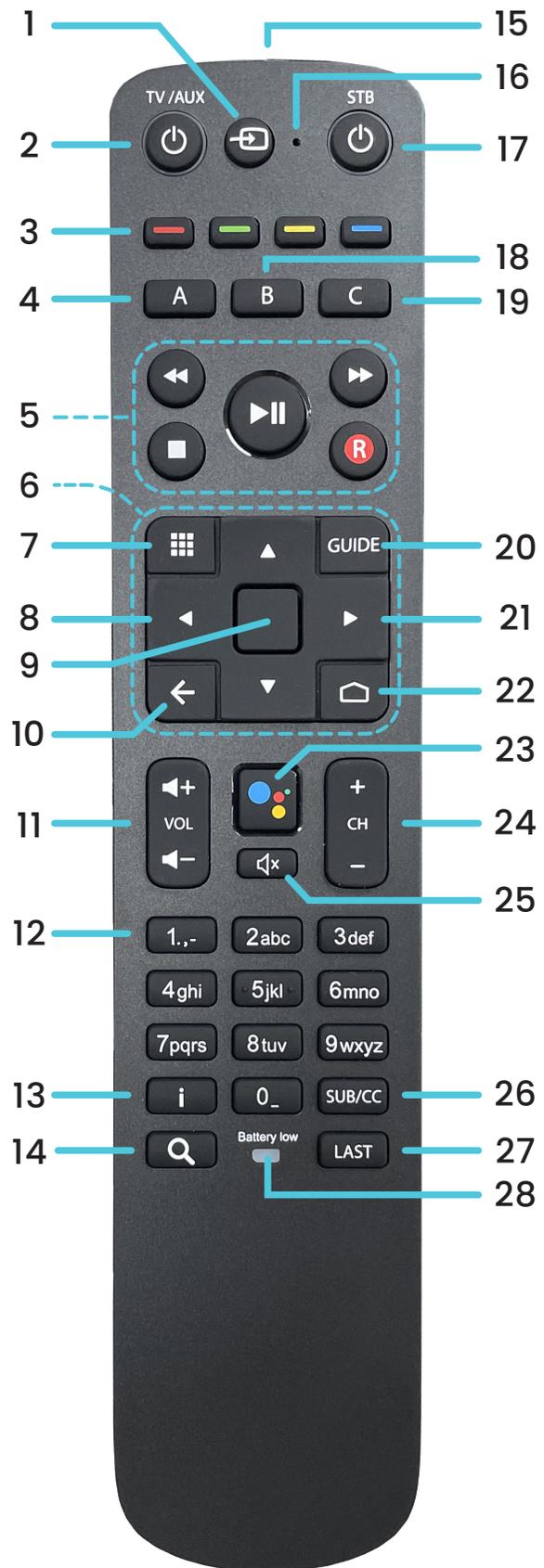
Within our Network – With the GVTC TV® app, watch, record, and replay your favorite shows easily on multiple devices while you're on our broadband network, all without the need for a cable box.



Outside our Network – As a GVTC TV® subscriber, TV Everywhere gives you access to your favorite shows anywhere, on the go. Simply download the apps from the networks in your GVTC TV® package and don't miss a thing!

Remote Control Settings

- 1 TV input source select
- 2 TV/AUX power/standby
- 3 Color navigation
- 4 'A' button
- 5 Set-top box (STB) PVR* controls
- 6 Navigation and OK
- 7 Apps
- 8 Skip Backward / Hold to rewind
- 9 Select - Play ▶ /Pause ||
- 10 Back
- 11 Volume up and down
- 12 Channel select and text entry
- 13 Information
- 14 Search
- 15 Infra-red (IR) window
- 16 Microphone
- 17 STB power/standby
- 18 'B' button
- 19 'C' button
- 20 Electronic Program Guide
- 21 Skip Forward / Hold to fast forward
- 22 Home
- 23 Voice control. This button may look like  or 
- 24 Channel/Page up and down
- 25 Mute
- 26 Subtitles/closed captions
- 27 Last channel recall
- 28 Low battery warning LED



**It's recommended to power off your Amino Set-Top box with your TV. Having the Amino box on while not in use can drain the battery life of your remote.*



Have questions? Connect with us!



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