

Your New Telephone Bill Layout

BILL AT A GLANCE 08/21/2021
Jon & Jayne Dough

NO PAYMENTS RECEIVED
PREVIOUS BALANCE DUE **216.51**

SUMMARY BY SERVICE TYPE

INTERNET PACKAGE	99.95
SMART CHOICE BUS PACKAGE	67.90
TELEPHONE SERVICES	543.89CR
Internet Services	24.99CR
Taxes & Surcharges	34.53
GVLD	28.86
GVTC MEMBER DIVIDEND	37.73CR
CURRENT BILLING AMOUNT	375.37CR

Contact us at 800-367-4882
or 830-885-4411 with any questions.

36101 FM 3159
NEW BRAUNFELS, TX 78132
www.gvtc.com

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CURRENT BILLING AMOUNT	375.37CR
Credit Balance -- Do Not Pay	158.86CR

SERVICE ID: 999-111-1575 ACCOUNT NO: 165603999

Previous Bill	Payment/Adj	Current Billing	Total Due
\$216.51	\$0.00	\$375.37CR	\$158.86CR

MESSAGE CENTER
Payments received after 07-30 may not be reflected on the bill.
Pay Online: GVTC e-bill Login www.gvtc.com. Copies of bill inserts may be viewed online at <http://gvtc.com/about/notices.php>.

Please return lower portion with your payment...retain upper portion for your records

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Jon & Jayne Dough
136 OLD S ANTONIO RD STE 401 1 1
BOERNE TX 78006-3341

Check for Address Change

Payment Due	Total Due
08/20/2021	\$158.86CR
Enter Amount Paid	
Credit Bal.	

08/21/2021 000000
21651
Jon & Jayne Dough
ACCOUNT NO: 165603999
TELEPHONE NO: (830)339-9999

GUADALUPE VALLEY COOP
P.O. BOX 660608
DALLAS TX 75266-0608

1.000016560300100000000000

- A.** The bill header section is a quick way to look at your previous and current amount due along with any payment or adjustments that occurred in the past period.

Important note: your account number is new. Your previous account number is no longer valid.
- B.** Your summary for each type of service and charge associated will display in the Bill at a Glance column.
- C.** The Message Center is a good location to check for important notices from GVTC.
- D.** Please tear off the remittance stub and include with your payment. Please do not attach the payment to the stub.



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Jon & Jayne Dough
ACCOUNT NO: 165603 999
TELEPHONE NO: (830)339-8999
BILL DATE: 08/21/2021
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SMART CHOICE BUS PACKAGE	08/21-09/20	29.95
*SMART BUS LOCAL PKG		
*TOUCH TONE DIALING		
*LOCAL ACCESS BUSINESS		
FEDERAL EXCISE TAX		.93
State Sales Tax		1.93
Kendall County Tax		.15
Texas Universal Srv Charge		.99
SMART CHOICE BUS PACKAGE SUBTOTAL		33.95
TELEPHONE SERVICES	08/21-09/20	
*ROTARY LINE SERVICE	1 @ 2.50	2.50
SMART BUS LOCAL PKG		
CLEC DGTL SMRTPKG 3YCR/RE	1 @ 252.00CR	252.00CR
NO 3RD# CALLS ACCEPTED		
900 # BLOCK		
FEDERAL EXCISE TAX		7.73CR
State Sales Tax		16.11CR
Kendall County Tax		1.29CR
Texas Universal Srv Charge		8.23CR
TELEPHONE SERVICES SUBTOTAL		282.86CR



PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date

F

- E. The Monthly Usage section of the bill can be used to further explain charges associated with each service. Charges will be itemized for each type of service.
- F. If you should happen to change locations and would like us to update your customer information, please fill out the following form.



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Jon & Jayne Dough
ACCOUNT NO: 165603 999
TELEPHONE NO: (830)339-8999
BILL DATE: 08/21/2021
Page: 3 of 23

Date	Quantity	Amount
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H

TC TYPE OF CALL	INDICATOR LEGEND	TC TYPE OF CALL
DD DIRECT DIAL - DAY RATE		
B9 GVLD UNLIMITED		

GVLD CHARGES AND CREDITS

08-21	GVLD BUSINESS STANDARD UNLIMITED 3 LINES		20.53
	State Sales Tax	1.28	
	FUSC Safe Harbor	4.11	
	TUSF Safe Harbor Tax	.27	5.66
	GVLD		26.19

I

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
06-21	9:41am	DD B9	SANANTONIO TX 210 304 9240	1.0	.00
06-21	9:47am	DD B9	SANANTONIO TX 210 415 5197	1.0	.00
06-21	9:52am	DD B9	LUBBOCK TX 806 786 8178	4.0	.00
06-21	10:27am	DD B9	EARLIMART CA 661 731 3198	1.0	.00
06-21	11:22am	DD B9	SANANTONIO TX 210 386 8185	1.0	.00
06-21	11:25am	DD B9	PLEASANTON TX 830 200 1004	1.0	.00
06-21	11:27am	DD B9	SANANTONIO TX 210 573 8442	1.0	.00
06-21	11:36am	DD B9	SANANTONIO TX 210 557 6016	1.0	.00
06-21	11:43am	DD B9	SADLBK VLY CA 949 322 1881	2.0	.00
06-21	12:04pm	DD B9	SANANTONIO TX 210 347 4415	1.0	.00
06-21	12:30pm	DD B9	SANANTONIO TX 210 955 3702	2.0	.00
06-21	12:56pm	DD B9	SANANTONIO TX 210 316 1394	1.0	.00
06-21	1:12pm	DD B9	ALEXANDRIA VA 703 887 7415	1.0	.00
06-21	1:16pm	DD B9	SANANTONIO TX 210 385 9507	1.0	.00

SUMMARY FOR: (830)339-8999

INTERNET PACKAGE	08/21-09/20	99.95
SPEEDSYMC 50 MBPS BUS		
PREMIUM BUSINESS WI-FI		
INTERNET PACKAGE SUBTOTAL		99.95
Internet Services	08/21-09/20	

J

- G. On each of the pages, you will notice the subscriber account information in the upper right-hand corner of the statement. Please ensure that this information is correct.
- H. The long-distance detail legend will help you identify the type of call that was made from your phone as well as any Optional Calling Plans that were applied to the call. This section will also display the monthly recurring charge for your Optional Calling Plan (if any) and your carrier rates.
- I. Toll detail is provided to you in this section. Calls are rated based on your Optional Calling Plan (if any) and your carrier rates. If you have specific questions about long distance, please call 800-367-4882.
- J. The bottom of each call detail page will have a subtotal listed for the calls made. The final page will display the total of all long-distance charges and the taxes applied (if applicable).