Digital Adapter Activation Guide

Take your TV to the next level of digital technology.

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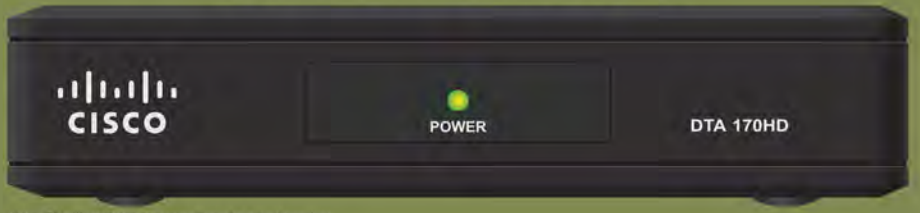
Follow these

SIMPLE 3-STEP INSTRUCTIONS

to activate your
Digital Transport Adapter (DTA).

Digital Transport Adapter (DTA) - Front



Note : This illustration may vary from the actual product.

To get started, review the equipment included in the box:

DIGITAL TRANSPORT ADAPTER (DTA) - BACK

1. **Cable In** - Connects to a coaxial cable that delivers the signal from your service provider
2. **TV Out** - Connects to a coaxial cable that sends signals to your TV
3. **IR In** - Connects to an optional IR Extender if provided with the DTA by your service provider
4. **Channel Switch** - Can be set to either channel 3 or channel 4
5. **HDMI** - High-Definition Multimedia Interface Cable supports both digital audio and video
6. **Power Cord Input** - Connects to the external power supply for the DTA

NOTE: This illustration may vary from the actual product.

POWER CORD

COAX CABLE

HDMI CABLE

REMOTE CONTROL

TWO AAA BATTERIES

IR RECEIVER

ADHESIVE FASTENERS

STEP 1

Connect your Digital Transport Adaptor (DTA) to your TV

Running your cable though a VCR/DVD? Then turn to page 5.

1 Connect the DTA to your cable wall outlet

Turn off the TV and unplug all electrical devices.

Connect the DTA to your coax cable coming from the wall outlet

Leave cable connected to the wall but disconnect from the TV.

Reconnect this cable to the CABLE IN input port on the back of the DTA.

2 Connect the DTA to your TV

If your TV has an HDMI port, connect the HDMI cable from this box to the HDMI output on the DTA.

Connect the other end of the cable to the HDMI input port on your TV.

Other TV's, connect the coax cable from the box to the TV output on the DTA.

Connect the other end of this cable to the CABLE IN input port on your TV.

3 Choose the output channel

If you have an HDMI port, set the TV to choose HDMI as the input source.

Other TV's, set the CH 3/4 Output Switch on the Adapter to Channel 3.

4 Plug in the power cord.

Connect the power cord from this box into the +5V DC IN input port on the DTA. Plug the other end into an electrical wall outlet.

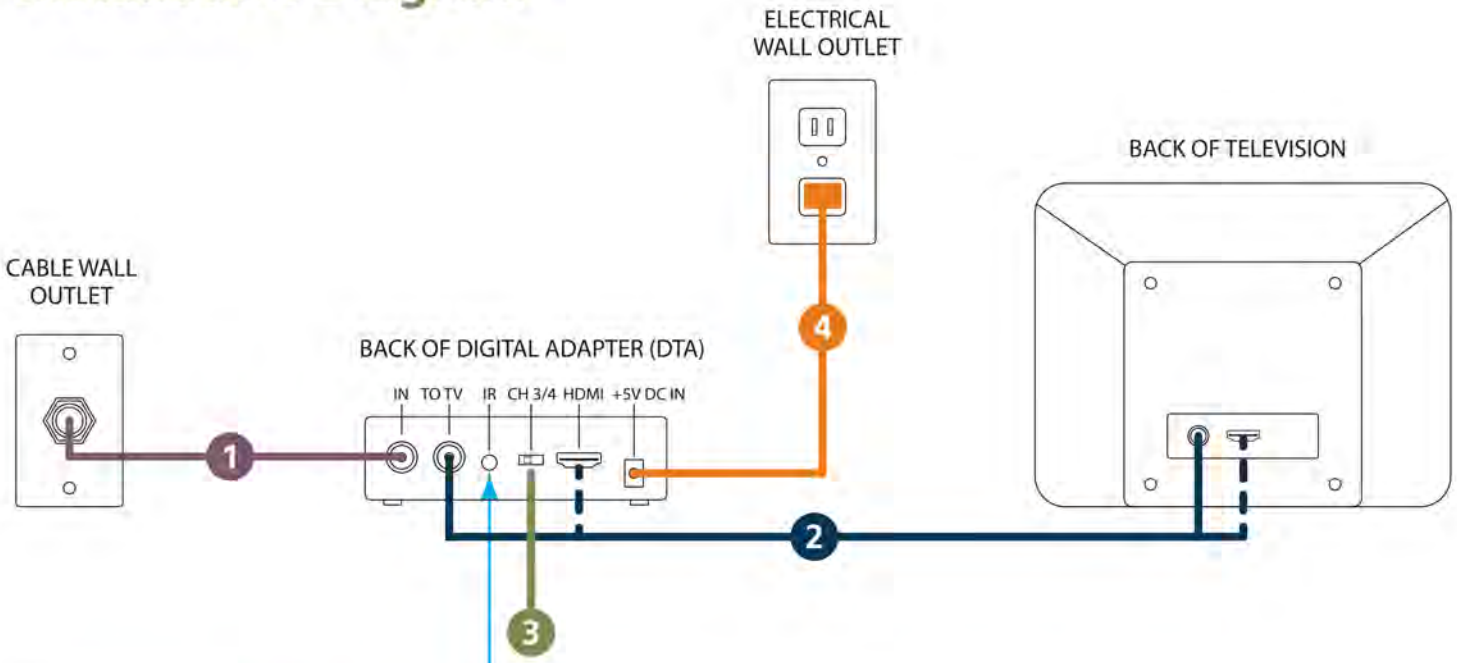
IMPORTANT: Make sure you don't plug your power cord into the IR Receiver input port.

The green light on the front of the DTA should now be blinking. If it isn't, make sure the power cord is properly connected.

If a picture appears, you're already activated and can turn to page 9 to learn how to program your remote.

If no picture appears, then turn to page 7 to activate.

Installation Diagram



Note: **IR Receiver (Optional)**
If the DTA is in a spot where the remote control signal gets blocked, use the included IR Receiver. Plug the IR Receiver into the IR IN port on the DTA, and place the other end where it can be seen in front of the TV using the adhesive fasteners provided. Make sure the adhesive fasteners don't cover your TV vents to avoid overheating.

STEP 2
Activation

Once the DTA is installed you will have access to basic channels immediately.

At first, the number of channels may be limited; however, within 24 hours, all channels in your subscribed digital channel package will be available, excluding On Demand Channels, TV Caller ID and Pay-Per-View.

NOTE: The DTA does not support added electronics, such as Gamebox, Wii, etc., DVR functions (record, pause, fast forward, stop or save or an interactive guide.

Frequently Asked Questions

What channel do I set my TV to now?

If you connected your Adapter with Coax cable, set your TV and Adapter to Channel 3. If you connected with an HDMI cable, make sure your TV is set to the correct input.

Is there a special way to turn my TV on and off with the Adapter?

Yes, after programming your remote press the red button for TV on the remote.

Is there a difference between a Digital set-top box and a Digital Adapter?

Yes, a Digital set-top box uses digital signals to give access to On Demand channels, TV Caller ID and the Interactive Guide to allow purchases like events and movies. An Adapter just changes the signal into a viewable format for your TV.

Where can I find the channels in my digital package?

Just go to gvtc.com and click on cable packages to find your channels in your digital package.

What type of guide is available?

A basic guide is available on channel 90. To see a complete channel line-up list visit GVTC.com.

Will I be able to view the same channels on the DTA as I do with my other boxes?

Yes. The DTA does not support added electronics, such as Gamebox, Wii, etc., DVR functions (record, pause, fast forward, stop, or save) Video On Demand, Pay Per View or an interactive guide.

What type of installation is required?

There are two methods of installation.

1. Self-Installation: If you are replacing an existing cable box you may opt to visit a GVTC Customer Care Store to pick up the DTA and follow the easy to use self-installation booklet. When unable to activate the DTA it may require an installation visit and charges may apply.
2. Scheduled installation: visit by a GVTC technician (charges may apply).

STEP 3
Programming your Remote Control

Automatic Device Code Search
If the device code for your TV can't be found in the list, please try to search the device code database following these steps:

1. Turn on TV manually.
2. Press and hold the TV POWER and PROG keys at the same time until the LED light turns on, then release both keys.
3. Press the TV POWER key on your remote to enter automatic code search mode. The remote will transmit the TV power code every 1.5 seconds and the LED will blink at the same time. When you see the TV device is powered off, the remote has found a valid group device code.
4. Press the PROG key to store the code and to exit the search mode.

Program Remote to Control TV
1. Turn on your TV. Tune in to channel 3 (the output channel you selected during set up) or to the HDMI input.
2. Place the batteries (included in the box) into the remote control.
3. Press and hold the TV POWER and PROG keys at the same time until the LED light turns on, then release both keys.
4. Find the four-digit device code for your TV brand. Press and release the four numeric keys. If the device code is valid, the LED turns off and the device code will be retained.
5. If the device code is invalid, the LED will blink two times and then remain on. The remote will stay in set up mode. You can go back to step 3 to enter another code if needed.

DTA Volume Control
1. Press and hold the TV POWER and PROG keys at the same time until the LED light turns on, then release both keys.
2. Press the VOL- to assign the VOL+, VOL-, and MUTE keys to control DTA. LED will blink twice then OFF.

TV Volume Control
1. Press and hold the TV POWER and PROG keys at the same time until the LED light turns on, then release both keys.
2. Press the VOL+ to assign the VOL+, VOL-, and MUTE keys to control TV. LED will blink twice then OFF.

Remote Control Functions

1. DTA POWER
2. TV POWER
3. 0 - 9 DIGITS
4. INFO
5. LAST
6. MENU
7. PAGE +/-
8. LEFT/RIGHT ARROWS
9. ENTER
10. EXIT
11. CHANNEL +/-
12. VOLUME +/-
13. MUTE
14. PROG

Batteries

Use two AAA batteries. Check the diagram inside the battery compartment to ensure the batteries are inserted in the correct direction.

NOTE: Batteries must be installed within two minutes of removal to retain programmed TV Code.

For more information, please refer to the Programming Guide included with your remote, or visit **gvtc.com.**

IMPORTANT NOTE: You may need to keep your original TV remote to perform advanced functions and to adjust picture and/or audio settings.

Troubleshooting

If the remote control does not work
Make sure the batteries are in, and inserted correctly.

Make sure the remote signal is not blocked from the front of the DTA, or the front of the IR Receiver.

If there's no picture and the light on the Adapter is blinking
Check that all cables are firmly connected.

Unplug the DTA, plug it back in, and wait at least 6 minutes to reset.

If the light is still blinking after 24 hours, contact the GVTC Service Center at 1 800-367-4882.

If the light on the front of the Adapter isn't lit.
Make sure the power cord is attached to the DTA and plugged into a wall outlet.

If there's no picture and the power light on the Adapter is solid green
If you are using an HDMI cable, make sure your TV is set to the HDMI input.

If you are using a coax cable, make sure the TV and DTA are both set to channel 3.

Try switching the TV and DTA to Channel 4.

If connecting through a VCR/DVD player, make sure the device is on.

Make sure all cables are firmly connected and all power cables are plugged in.

Check the input setting on your TV. Make sure it's set to ANT or CABLE.

If there's no picture and the power light on the Adapter is solid red
Contact the GVTC Service Center at 1-800-367-4882

For other questions, please contact the GVTC Service Center at

1-800-367-4882

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