

# NOTICE

## To All Customers of Guadalupe Valley Telephone Cooperative, Inc.

On May 18, 1998, the Public Utility Commission of Texas designated Guadalupe Valley Telephone Cooperative (GVTC) the "Eligible Telecommunications Carrier" for its service area for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

GVTC provides voice grade access to the public switched telephone network and dual tone multi-frequency signaling or its functional equivalent. GVTC also provides single party residence (with unlimited local usage) and business service for rates which range from \$20.58 for residential customers and from \$27.00 per month for business customers. This includes access to:

- Long distance carriers
- Emergency services
- Operator services
- Directory assistance
- Telecommunications Relay Services
- Other services designed to persons with disabilities
- Toll blocking for qualifying low-income consumers

Use of these services may result in added charges. In addition, GVTC provides one copy of its annual local directory without charge. Touch Tone service is included in the monthly charges for residential and business service.

GVTC would be pleased to provide you with specific rates for your area upon request.

GVTC also offers qualified customers Lifeline Service. Single-party residential and broadband are Lifeline supported services. Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else even if he or she is eligible. This service includes free toll blocking for qualifying customers. For information about applying for Lifeline discounts, visit the Lifeline website at [www.lifelinesupport.org](http://www.lifelinesupport.org) as well as downloading the application.

**Please call GVTC at 1-800-367-4882 if you have any questions, or visit our website at [www.gvtc.com](http://www.gvtc.com).**