



## **GVTC Increases Customer Internet Speeds During COVID-19 Pandemic**

San Antonio, TX, Friday, April 3, 2020 | During this critical time for all communities, GVTC is actively assessing ways it can provide aid. As an essential business that provides crucial services to its customers, it is GVTC's top priority to ensure its employees, customers, and the general public stay safe and connected. One way GVTC is accomplishing this is by temporarily increasing existing broadband internet subscriptions to meet new speed needs.

### **Speeds to Meet your Needs**

To ensure that our customers stay connected in their homes during the COVID-19 pandemic, GVTC is temporarily increasing speeds for all eligible fiber-optic customers with less than 100 Mbps service and all eligible cable broadband customers with less than 20 Mbps service.

The immediate changes support our customers as more and more of you continue to work from home, learn from home, and seek entertainment after hours. These speed increases will last through May 31, 2020.

"GVTC plays a critical part in our community's ability to continue work from home and commit to social distancing. We strive to provide the best communications services around and are doing everything we can to ensure our customers stay connected," says Ritchie Sorrells, GVTC President & CEO.

Broadband subscribers do not need to take any action to receive this increase at this time. Internet speeds will be automatically upgraded area-wide to ease those transitioning to this new (albeit temporary) normal.

### **Further Assistance**

The GVTC Foundation, the philanthropic arm of GVTC, is also helping to alleviate the burden in the community as best it can. Donating \$82,000 to 18 local nonprofits, The GVTC Foundation hopes this will assist those experiencing hardships at this time.

If you or your loved ones are experiencing financial hardship caused by the COVID-19 pandemic and need assistance with your internet, please contact us at (800) 367-4882 to discuss how we may help.

For the latest updates regarding GVTC's response to the COVID-19 Pandemic, please visit our site [here](#).

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**About GVTC:**

GVTC is an award-winning fiber optics communications provider delivering high-speed Internet, digital cable TV, phone and interactive home security monitoring to residential and business customers in far north San Antonio, the Texas Hill Country, and South Central Texas. GVTC offers Internet connection speeds up to 1 Gbps and symmetrical broadband connections, up to 250 Mbps.

GVTC's wholesale carrier transport network delivers Ethernet data delivery between San Antonio, Austin, Dallas, and Houston, with access to remote Texas markets. The company's philanthropic arm, The GVTC Foundation, is celebrating more than a decade of charitable giving. More than \$3.5 million in contributions have been given throughout GVTC's service area.

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