

Specialized Common Carrier Service

Regulations and Rates

Of

GUADALUPE VALLEY COMMUNICATIONS SYSTEMS, L.P.

This tariff includes the rates, charges, terms and conditions of service for the provision of intrastate telecommunications services by Guadalupe Valley Communications Systems, L.P. between locations within the State of Texas.

Issued Date: December 20,2013

Issued by : Guadalupe Valley Communications Systems, L.P.
36101 F.M. 3159
New Braunfels, Texas 78132-5900

CHECK SHEET

The Title Page and Pages of this tariff are effective as of the date shown.

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SECTION 2 – REGULATIONS

2.1 Undertaking of the Company

The Company's services and facilities are furnished to Customer's for communications originating within the State of Texas under terms of this tariff. The Company's services and facilities are available twenty-four hours per day, seven days per week.

The Company arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Authorized User is using service in violation of provisions of this tariff or the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 The Company reserves the right to block service to or from certain NPA-NXX's to control the risk of fraud. Service will be restored as soon as it can be restored without undue risk.

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SECTION 2 – REGULATIONS, (CONT'D.)**2.5 Liabilities of the Company**

- 2.5.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge for the period during which the faults in transmission occur.
- 2.5.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.5.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.5 Liabilities of the Company, (Cont'd.)

2.5.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.6 Use of Recording Devices

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

2.6.1 A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

2.6.2 A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversation that a recording device is being used.

2.6.3 The requirements of 2.6.1 and 2.6.2 are waived for Broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.8 Payment for Service

- 2.8.1** The Customer is responsible for payment of any all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent and are due upon request. Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days after receipt of bill, otherwise charges are considered valid, correct, due and payable. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.8.2** All applicable taxes will be billed to the Customer unless the Customer can demonstrate to the Company's satisfaction that the Customer is collecting the applicable taxes from its customers.
- 2.8.3** In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a late fee on the unpaid charges.
- 2.8.4** All charges incurred by the Customer are due and payable to the Company upon receipt of the monthly billing statement. The Company charges a late payment fee accruing at a rate of one-and-one half percent (1.5%) per month, or the maximum rate allowed by law, on payments that are not received within thirty days of the due date. Such late fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.8.5** The Company reserves the right to assess a charge of \$20.00 whenever a check c R D presented for payment of service is not accepted by the institution on which it is writ

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SECTION 2 – REGULATIONS, (CONT'D.)

2.17 Taxes and Fees, (Cont'd.)

2.17.4, (cont'd)

(A) Texas Telecommunications Infrastructure Fund (TIF) Reimbursement Surcharge

The Texas Telecommunications Infrastructure Fund (TIF) Reimbursement Surcharge, as allowed for by the Texas Utility Code, PURA Section 57.048, is intended to flow through Guadalupe Valley Communications System's TIF assessment. The TIF surcharge is calculated at 1.25% of taxable telecommunications charges. The Texas TIF Reimbursement Surcharge is subject to sales tax.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.17 Taxes and Fees, (Cont'd.)

2.17.3, (cont'd.)

(B) Federal Universal Service Charge Fee (FUSC)

Interstate telecommunications services provided by the Company to customers are subject to an undiscountable monthly Federal Universal Service Fund charge as prescribed by the FCC for contributions to:

- (1) Subsidy to provide telecommunications and information services to schools and libraries and rural health care facilities; and,
- (2) Subsidy for local service to high cost areas and low income households

The FUSC will not be applied to services sold by the Company for resale for which the Customer has filed a Universal Service Worksheet, unless the Customer has a de minimus exemption which exempts the Customer from paying directly into the fund. The FUSC fee also will not apply to any billed charges for a customer when the interstate service provided to the customer qualifies under the federal universal service guidelines for Lifeline Assistance. The FUSC charge identified above will be subject to periodic adjustment by the FCC.

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SECTION 2 – REGULATIONS, (CONT'D.)

2.17 Taxes and Fees, (Cont'd.)

2.17.3, (cont'd.)

(C) Presubscribed Interexchange Carrier Charge (PICC)

For any telephone line, automatic number identification (ANI), terminal, extension, or equivalent for which the Company is designated by the Local Exchange Carrier, cellular service provider, personal communications service provider, or other similar entity to be a Customer's Primary Interexchange Carrier (PIC), the Company will assess the Customer a monthly recurring charge, called a Presubscribed Interexchange Carrier Charge (PICC), for each line or equivalent, that the Company is so designated. The aggregate of these PICCs will not be prorated for a partial month of service, are not subject to any discounting and do not contribute to any monthly minimums. The PICCs charged by the Company are as follows:

Monthly Recurring Charge:

Per Initial Residential Line	\$0.00
Per Additional Residential Line	\$0.00
Per Single Business Line	\$0.00
Per Multi-Line Business	\$0.00

These charges apply in addition to the usage and other charges that apply to any service included in this tariff.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES

3.1 General

GVCS provides direct dialed (1+), inbound toll free (8xx) and travel card service for communications originating and terminating within the State of Texas.

To be eligible for the services reflected in this tariff, the customer must also subscribe to local telephone service as offered by Guadalupe Valley Telephone Cooperative, Inc. or Guadalupe Valley Communications Systems, Inc.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)**3.2 Calculation of Distance**

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the GVCS network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the “V” and “H” coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1: Obtain the “V” and “H” coordinates for the serving wire center or network access point serving the Customer’s location and the called/calling station.
- Step 2: Obtain the difference between the “V” coordinates. Obtain the difference between the “H” coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the “V” difference and “H” difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.3.2 Chargeable time for all calls ends when one of the parties disconnects from the call.

3.3.3 Call durations and minimum calling periods are provided with each specified product as described in this tariff.

3.3.4 There is no billing applied for incomplete calls.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.6 GVCS Direct Dialed 1+ Service

GVCS Direct Dial 1+ Service provides customers with the ability to place Direct Dialed intrastate telecommunications calls over standard switched network facilities. Customers are presubscribed to the GVCS network. Calls are placed by dialing “1+” the area code and terminating telephone number. Service is offered on a flat rate basis, twenty four hours a day, seven days a week.

Unless otherwise stated by the specific plan, all calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Partial minutes are rounded up to the next minute.

3.6.1 Guarantee Talk Service (2)

Per Minute Rate	\$0.1500
Monthly Recurring Fee	\$0.95

3.6.2 Power Talk Service (2)

Per Minute Rate	\$0.0900
Monthly Recurring Fee	\$3.95

3.6.3 Power Talk Plus Service (2)

In-State Per Minute Rate	\$0.1000
Out-of-State Day Per Minute Rate	\$0.0700
Out-of-State Night Per Minute Rate	\$0.0500
Monthly Recurring Fee	\$4.95

3.6.4 Choice 500 Service (2)

500 Free Min/ All Min Over 500 Per Minute Rate	\$0.07
Monthly Recurring Fee – w/Package	\$22.95
Monthly Recurring Fee – w/out Package	\$32.95

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.6 GVCS Direct Dialed 1+ Service (Continued)

3.6.5 Choice Unlimited Service		M
Monthly Recurring Fee	\$30.15 (1)	
Monthly Recurring Fee (available to Residential 1-Way, 2-Way San Antonio Metro or 2-Way New Braunfels customers only)	\$22.15 (1)	
Monthly Recurring Fee (available to Residential Choice Subscribers in qualifying Triple Plays) (14)	\$6.65	N
Monthly Recurring Fee (available to Residential 1-Way, And 2-Way San Antonio Metro or 2-Way New Braunfels customers in qualifying Triple Plays) (14)	\$3.40	
3.6.6 Choice Freedom Service		
Per Minute Rate	\$0.1000	
Monthly Recurring Fee	\$1.15	
3.6.7 Choice 100 Service		
100 Free Min/All Min over 100 Per Minute Rate	\$0.0900	
Monthly Recurring Fee	\$7.15	
3.6.8 Choice 300 Service (3)		
300 Free Min/All Min over 300 Per Minute Rate	\$0.0700	
Monthly Recurring Fee	\$14.15	
3.6.9 Business 7 Call Plan (4)		
Per Minute Rate (Direct Dialed)	\$0.0700	
Per Minute Rate (Toll Free)	\$0.0800	
3.6.10 Business 6 Call Plan (5)		
Per Minute Rate (Direct Dialed)	\$0.0600	
Per Minute Rate (Toll Free)	\$0.0800	
Per Minute Rate (Credit Card)	\$0.1000	

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.6 GVCS Direct Dialed 1+ Service (Continued)

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3.6.11 Business 8 Call Plan

Per Minute Rate (Direct Dialed)	\$0.0800
Per Minute Rate (Toll Free)	\$0.1000
Monthly Recurring Fee	\$2.00

3.6.12 Business PRI Choice 3,000 Service(7)

3,000 Free Min/All Min over 3,000 Per Minute Rate	\$0.0600
Monthly Recurring Fee	\$120.00

3.6.13 Smart Business Unlimited Call Plan

Monthly Recurring Fee per line (2)

Customer Metro Calling Plan	<u>1-Way or 2-Way</u>	<u>None</u>
Accounts with 1 Line	\$22.50	\$35.20
Accounts with 2 Lines	\$18.40	\$26.40
Accounts with 3 or more Lines	\$14.53	\$20.53
Business Essentials Bundle Plan	\$15.50	\$31.50

(1) The Choice Unlimited Plan is a direct dialed outbound long distance service offered to single line residential customers from switched access lines. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial (1+) the area code, if applicable, and the terminating number to complete a call utilizing this service. The Choice Unlimited Plan provides the customer with unlimited minutes of Interexchange, Intrastate and Interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). Long Distance calling scope includes the continental United States, Hawaii, Alaska, Virgin Islands, Puerto Rico and Guam. This plan does not provide call detail information on the customer’s monthly bill.

(2) The Smart Business Unlimited Plan is a direct dialed outbound long distance service offered to business customers from switched access lines. Unless otherwise provided for by the Company by contract, Smart Business Unlimited subscribers must subscribe all lines on their local service account to this plan. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial (1+) the area code,

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)**3.6 GVCS Direct Dialed 1+ Service (Continued)**

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if applicable, and the terminating number to complete a call utilizing this service. The Smart Business Unlimited Plan provides the customer with unlimited minutes if Interexchange, Intrastate and Interstate long distance usage for a flat rate monthly charge (certain restrictions, as outlined below, do apply). Long Distance calling scope includes the continental United States, Hawaii, Alaska, Virgin Islands, Puerto Rico and Guam. This plan does not provide call detail information on the customer's monthly bill.

New and existing Customers are eligible for this service if they meet the following requirements:

1. Customer must subscribe to GVTC or GVCS Residential Local Service.
2. Customer must subscribe to Guadalupe Valley Long Distance.
3. Customer must presubscribed to Guadalupe Valley Long Distance for both intra-LATA and inter-LATA long distance service.
4. This plan is not available to Customers with a multi-line account unless the Customer subscribes to multiple call plans, as the Choice Unlimited call plan is billed on a per-line basis.
5. This plan is not available to Customers with an account that bills to another number or is the recipient of charges billed from another number.
6. Unlimited plan usage does not include calls to 900 numbers, directory assistance, calling card, operator services, third party charges, international calling and toll-free calling services.
7. This plan is not intended for business purposes, multi-party conference calls, virtual private networks, commercial or broadcast facsimile, home business use, connecting to internet service providers, or placing calls to data services.
8. Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan.
9. Unlimited Long Distance Plans may not be used in conjunction with the following: call center applications including but not limited to auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above.
10. This plan cannot be used for any use inconsistent with residential service and is not available for resale.
11. For the purposes of this plan, typical residential usage is presumed to be total usage that does not exceed 5,000 minutes per month of interstate and/or intrastate service per account.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.6 GVCS Direct Dialed 1+ Service (Continued)

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- 12. Usage may be monitored to ensure the use of the plan is consistent with the terms & conditions stated herein.
- 13. If the Company determines that usage is not consistent with typical Residential Customer usage or calls are made that do not comply with the stated terms and conditions, the Company reserves the right to immediately suspend, restrict, and/or bill excessive usage charges or cancel the service without prior notice.
- 14. Customers must subscribe to GVTC or GVCS Residential Choice, Choice 2-Way Service, GVTC Broadband service and GVCS Cablevision service offered under term agreements through specifying qualifying triple play packages. These customers are not eligible for \$9.00 double play discount.

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3.6 GVCS Direct Dialed 1+ Service (Continued)

3.6.12 Choice Package Call Plan (6)

5 Free Min/All Min over 5 Per Minute Rate	\$0.1000
Monthly Recurring Fee	\$.50

(2) Guarantee Talk Service, Power Talk Service, Power Talk Plus Service, and Choice 500 Service are obsolete as of November 1, 2006. Only existing customers prior to November 1, 2006 may retain these services at existing locations.

(3) Choice 300 Service is available to GVLD Residential customers only.

(4) Business 7 Call Plan is available to GVLD Business customers only with monthly long distance usage over 500 minutes.

(5) Business 6 Call Plan is available to GVLD Business customers only with monthly long distance usage over 3,000 minutes. All calls within this plan are billed in 6-second increments with an 18-second minimum.

(6) Choice Package Call Plan is available only to GVLD Residential subscribers on a telephone line that is simultaneously subscribed to a GVTC/GVCS Residential Local Choice or Choice Preferred Package.

(7) Business PRI Choice 3,000 Service is available only to GVLD business subscribers on a PRI that is simultaneously subscribed to a GVTC/GVCS Business PRI local service.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)**3.7 GVCS Operator Services****3.7.1 Description**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Service calls made using a Calling Card. The Company reserves the right to verify acceptance of charge prior to a third party number.

3.7.2 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.

3.7.3 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided. A third component, the Operator Assisted 0- Surcharge, applies to calls for which the Customer or Consumer has the capability of dialing the destination number but elects to have the Company operator dial the number instead.

3.7.4 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.7.9 below.

3.7.5 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 3.7.7 and 3.7.8 below.

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.7 GVCS Operator Services, (Cont'd.)

3.7.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

3.7.7 Per-Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Service Charge Per-Call

Person-to-Person			\$9.95
Operator Station	Automated	Operator Assisted	
Collect	\$3.45	\$4.95	
Third Party	\$3.45	\$5.50	
Sent Paid Non Coin	\$3.45	\$5.50	
Sent Paid Coin	\$1.95	\$1.95	
Calling Card	Calling Card	Credit Card	
Cust. Dialed/Automated	\$1.75	\$1.75	
Cust. Dialed/Operator Asst.	\$3.45	\$3.45	
Cust. Dialed/Operator Must. Asst.	\$1.75	\$1.75	
Operator Dialed Calling Card	\$3.45	\$3.45	

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.7 GVCS Operator Services, (Cont'd.)

3.7.8 Per Minute Usage Charges

(A) Customer or Operator Dialed Calling Card Calls

Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Partial minutes are rounded up to the next minute.

Day		Evening		Night/Weekend	
Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
\$0.5000	\$0.5000	\$0.5000	\$0.5000	\$0.5000	\$0.5000

(B) Operator Station, Collect, Third Party, Person-to-Person, Real Time Rated

Day		Evening		Night/Weekend	
Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)**3.7 GVCS Operator Services, (Cont'd.)****3.7.9 Provisions Applicable to Service from Aggregator Locations**

The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

(A) Commissions

No commissions are collected by the Company from the Customer in addition to the charges specified in this tariff.

(B) Aggregator Surcharges

No Aggregator surcharges are collected from the Customer in addition to the charges specified in this tariff.

(C) Fees

The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

(D) Annual Estimated Minutes

The following table shows the number of operator service minutes estimated on an annual basis.

<u>Estimated Minutes:</u>	0
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SECTION 3 – DESCRIPTION OF SERVICES & RATES, (CONT'D.)

3.7 GVCS Operator Services, (Cont'd.)

3.7.10 Busy Line Verification and Interrupt

Busy Line Verification and Interrupt services are offered in areas where the service may be obtained from the local exchange carrier.

With Busy Line Verification (BLV), the BACI operator will contact the LEC operator to determine if the called number or line is in use. Only one BLV will be made per telephone call and an associated service charge will apply whether or not conversation was detected on the line. The operator will not complete the call for the Customer initiating the verification request. The following service charge will apply per BLV request.

Busy Line Interrupt (BLI) allows the BACI operator to contact a LEC operator to interrupt a telephone conversation in progress, upon the caller's request and after a Busy Line Verification occurs. Upon the caller's request, the BACI operator will contact the LEC operator, who will interrupt the busy line and inform the called party that there is a call waiting from the caller. The LEC operator will not complete the call, but will only inform the called party of the request. If the call is released the BACI operator will offer to complete the call for the Customer initiating the interrupt request. The following service charge will apply per BLI request. Applicable per minute charges will apply to the completed call. Only one BLI attempt will be made per telephone call and a charge will apply whether or not the called party releases the line.

Busy Line Verification, per request	\$ 6.50
Busy Line Interrupt, per request	\$13.00

When a call is subject to more than one service charge, only the highest service charge applies.

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SECTION 4 – MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance is available to Customers of GVCS Service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call	\$1.25
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4.2 Account Code Billing

Account Code Billing is a service which is offered to business customers which enables them to receive detailed long distance billing information per account code that is set up for their account.

Once a caller has dialed a long distance number, a tone prompts the user to enter an account code. The code cannot be completed until a correct code is entered. This service can be set up as either Non-Verified or Verified Account Codes. With Non-Verified account codes, a customer can choose either two-, three- or four-digit account codes. This means that after dialing a call that requires an account code, the caller would enter a specific quantity of digits and calls would then be tracked by each code used that month on the monthly statement. Verified account codes offer further security for tracking long distance usage. Verification requires each digit of an account code be authenticated by the network before placing a call, thus specific digits (based upon setup) must be entered.

Account Code billing is not supported on certain types of call plans (such as Blocks-of-Time and Unlimited) or on e-Billing (electronic). Customer will receive a paper statement on a monthly basis. There will be an initial set-up fee upon commencement of the service and each subsequent requested changes will incur a non-recurring charge.

	<u>NRC</u>
Account Code Set-Up Fee	\$ 50.00
Subsequent Code Changes	\$ 30.00

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SECTION 5 – PROMOTIONS

5.1 Promotions – General

From time to time the Company shall, at its option, offer special promotions to its Customers waiving certain charges, offering service(s) at special rates, and/or offering promotional discounts. Promotional discounts include but are not limited to reduced monthly rates or charges for an existing service, incentive subscription bonuses, free service periods, full or partial waivers of installation charges or optional feature charges or any combination thereof. Terms and conditions of promotions may be limited to certain dates, times, market segments, and/or locations. The Company may engage in special promotional offerings or trial service offerings designed to attract new customers, retain existing customers, win back former customers, or stimulate customer usage. Details regarding a promotion will be filed with the Commission prior to the effective date of the promotion, consistent with the rules of the Commission. The Company reserves the right to discontinue a promotion at any time.

5.1.1 Choice Unlimited Bundle Offer

T

This promotion is available to new and existing residential customers who subscribe to any Choice Unlimited as well as Broadband or CATV service offered by GVCS and/or GVTC.

T

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback, Retention or Sales Acquisition campaign.

T

Eligible customers will receive a recurring \$9.00/monthly credit as long as customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with the Choice Unlimited 12-Month Acquisition Offer.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.2 Choice Unlimited Long Distance Promo Offer

This promotion is available to new and existing residential customers, offered through either a Winback, Retention or Sales Acquisition campaign. Customers will receive a \$5.00/monthly credit for up to 12 months when they subscribe to Choice Unlimited. This offer may be combined with the Choice Unlimited/Bundle Offer. This offer may not be combined with the Choice Unlimited 12-Month Acquisition Offer.

T

5.1.3 Choice 300 Winback Offer

This promotion is available to new and existing residential customers offered through either a Winback, Retention or Sales Acquisition campaign. Customers will receive a \$7.00/monthly credit for up to 12 months when they subscribe to the Choice 300 plan.

T

5.1.4 Choice Unlimited 12-Month Acquisition Offer

This promotion is available to new and existing residential customers who newly subscribe to a Choice Unlimited. Eligible customers will receive a \$9.00/monthly credit for the first twelve (12) billing cycles after subscribing to the new plan. This offer may not be combined with the Choice Unlimited/Bundle Offer.

N

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.5 Choice Unlimited 12-Month Acquisition Bundle Offer

This promotion is available to new residential customers who subscribe to any Choice Unlimited service as well as Broadband and CATV services offered by GVCS and/or GVTC.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.90/monthly credit for the first twelve (12) billing cycles after subscribing to the new plan as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with the Choice Unlimited 12-Month Acquisition Offer or the Choice Unlimited Bundle Offer.

5.1.6 Smart Business Unlimited Bundle Offer

This promotion is available to new and existing business customers who subscribe to Smart Business Unlimited and/or Broadband or CATV service offered by GVCS and/or GVTC.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback, Retention or Sales Acquisition campaign.

Eligible customers will receive a recurring \$3.00/monthly credit as long as customer subscribes to the required products on the same bill statement.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.7 Choice Unlimited 12-Month “Super Choice” Bundle Offer

This promotion is available to new and existing residential customers who subscribe to: (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a Super Choice Bundle; and (3) CATV services offered by GVCS and/or GVTC in a Super Choice Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$10.00/monthly credit for the first twelve (12) billing cycles after subscribing to the new plan as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD Promotion.

This Promotion will be available to qualified subscribers from August 19, 2011 through September 30, 2011.

5.1.8 Choice Unlimited 36-Month “Boerne Special” Bundle Offer

N

This promotion is available to new and existing residential customers who subscribe to ; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan service; and (2) Broadband services offered by GVCS and/or GVTC in a Boerne Special Bundle; and (3) CATV services offered by GVCS and/or GVTC in a Boerne Special Bundle.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.8 Choice Unlimited 36-Month “Boerne Special” Bundle Offer (cont.)

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$5.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers from November 10, 2011 through December 31, 2011.

5.1.9 Choice Unlimited 36-Month “Triple Play V,IX” Bundle Offer

N

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC; and (3) CATV services offered by GVCS in a “Triple Play V” or “Triple Play IX” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.9 Choice Unlimited 36-Month “Triple Play V,IX” Bundle Offer (cont.)

N

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$8.15/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.10 Choice Unlimited 36-Month “Triple Play VI, X” Bundle Offer

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC; and (3) CATV services offered by GVCS in either a “Triple Play VI” or “Triple Play X” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)**5.1.10 Choice Unlimited 36-Month “Triple Play VI, X” Bundle Offer (cont) N

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$6.15/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.11 Choice Unlimited 36-Month “Triple Play VII or VIII” Bundle Offer

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC; and (3) CATV services offered by GVCS in either a “Triple Play VII” or “Triple Play VIII” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$7.15/monthly credit for the first thirty-six (36) billing cycles after

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.11 Choice Unlimited 36-Month “Triple Play VII or VIII” Bundle Offer(cont) N

(cont.) subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.12 Choice Unlimited 36-Month “Triple Play IX” Bundle Offer

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Triple Play IX”; and (3) CATV services offered by GVCS in a “Triple Play IX” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.13 Choice Unlimited 36-Month “Triple Play XII” Bundle Offer

N

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Triple Play XII”; and (3) CATV services offered by GVCS in a “Triple Play XII” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$2.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.14 Choice Unlimited 36-Month “Total Choice” Bundle Offer

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Total Choice”; and (3) CATV services offered by GVCS in a “Total Choice” Bundle.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.14 Choice Unlimited 36-Month “Total Choice” Bundle Offer (cont.)

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$4.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.15 Choice Unlimited 36-Month Triple Play Acquisition Bundle Offer – T
Blanco/Gonzales

This promotion is available to new residential customers in the Blanco or Gonzales exchange who subscribe to; (1) a GVCS Choice Unlimited local telephone service; (2) Broadband services offered by GVCS; and (3) CATV services offered by GVCS in a “Triple Play XII” or a “Triple Play XXI” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.15 Choice Unlimited 36-Month “Triple Play XIII, XXI” Acquisition Bundle Offer – Blanco/Gonzales (cont)

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Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$10.50/monthly credit for the first twenty-four (24) billing cycles, after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

T
T

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers from June 1, 2012 through September 30, 2012.

5.1.16 Choice Unlimited 36-Month “Triple Play XVII” Bundle Offer

N

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC; and (3) CATV services offered by GVCS in a “Triple Play XVII” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$4.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$4.25/monthly credit for the first thirty-six (36) (cont.)

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.16 Choice Unlimited 36-Month “Triple Play XVII” Bundle Offer (cont)

billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.17 Choice Unlimited 36-Month “Triple Play XVII or XVIII” Bundle Offer

This promotion is available to new residential customers who subscribe to: (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended local calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC; and (3) CATV services offered by GVCS in either a “Triple Play VII” or “Triple Play VIII” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$4.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$6.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.18 Choice Unlimited 36-Month “Triple Play XI” Bundle Offer

N

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Triple Play XI”; and (3) CATV services offered by GVCS in a “Triple Play XI” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.19 Choice Unlimited 36-Month “Triple Play XX” Bundle Offer

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Triple Play XX”; and (3) CATV services offered by GVCS in a “Triple Play XX” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention campaign.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.19 Choice Unlimited 36-Month “Triple Play XX” Bundle Offer (cont.)

N

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$2.50/monthly credit for the first twenty-four (24) billing cycles, and an additional \$2.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.20 Choice Unlimited 36-Month “Total Choice” Bundle Offer

This promotion is available to new residential customers who subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Total Choice” Bundle; and (3) CATV services offered by GVCS in a “Total Choice” Bundle after June 1, 2012.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Winback or Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$10.50/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.20 Choice Unlimited 36-Month “Total Choice” Bundle Offer (cont.)

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

5.1.21 Choice Unlimited 36-Month “Triple Play XIV, XV” Acquisition Bundle Offer
Blanco/Gonzales

This promotion is available to new residential customers in the Blanco or Gonzales exchanges who subscribe to; (1) a GVCS Choice Unlimited local telephone service; (2) Broadband services offered by GVCS; and (3) CATV services offered by GVCS in a “Triple Play XIV” or a “Triple Play XV” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.50/monthly credit for the first twelve (12) billing cycles, an additional \$6.00/monthly credit for the first twenty-four (24) billing cycles, and an additional \$8.15/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2012.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.22 Business Essentials Unlimited – Additional Line 36-Month Offer

N

This promotion is available to business customers who subscribe to ; (1) a non-Metro SMART local telephone service; (2) Business Enhanced Voicemail service; and (3) Broadband services offered by GVTC in a Business Essentials Bundle. This promotion is available on such customer’s additional lines only.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

Eligible customers will receive a recurring \$10.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through December 31, 2012.

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SECTION 5 – PROMOTIONS

5.1 Promotions – General (Continued)

5.1.22 Choice Unlimited 36-Month “Acquisition 119” Bundle Offer

This Promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Acquisition 119”; and (3) CATV services offered by GVCS in a “Acquisition 119” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$4.00/monthly credit for the first twelve (12) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

Issued Date: December 20,2013

Issued by : Guadalupe Valley Communications Systems, L.P.
36101 F.M. 3159
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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)****5.1.23 Choice Unlimited 36-Month “Retention 124” Bundle Offer**

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “retention 124”; and (3) CATV services offered by GVCS in a “Retention 124” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$3.85/monthly credit for the first twelve (12) billing cycles, an additional \$0.50/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)**

5.1.24 Choice Unlimited 36-Month “Acquisition 134” Bundle Offer

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Acquisition 134”; and (3) CATV services offered by GVCS in a “Acquisition 134” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.91/monthly credit for the first twelve (12) billing cycles, an additional \$2.91/monthly credit for the first twenty-four (24) billing cycles, and an additional \$1.00/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)**

5.1.25 Choice Unlimited 36-Month “Retention 144” Bundle Offer

This promotion is available to existing residential customers who agree to subscribe to ; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Retention 144”; and (3) CATV services offered by GVCS in a “Retention 144” Bundle.

Initiation of this bundle discount requires the customer respond to a marketing contact as part of a Sales Retention campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.85/monthly credit for the first twelve (12) billing cycles, an additional \$1.46/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)****5.1.26 Choice Unlimited 36-Month “Acquisition 189” Bundle Offer**

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Acquisition 189”; and (3) CATV services offered by GVCS in a “Acquisition 189” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Retention or Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$2.53/monthly credit for the first twelve (12) billing cycles, an additional \$2.44/monthly credit for the first twenty-four (24) billing cycles, and an additional \$0.52/monthly credit for the first thirty-six (36) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

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SECTION 5 – PROMOTIONS**5.1 Promotions – General (Continued)****5.1.27 Choice Unlimited 36-Month “Acquisition 99” Bundle Offer**

This promotion is available to existing residential customers who agree to subscribe to; (1) a GVCS/GVTC Choice Unlimited local telephone service that includes either a one-way or two-way extended calling area either through Extended Area Service or through Extended Metropolitan Service; and (2) Broadband services offered by GVCS and/or GVTC in a “Acquisition 99”; and (3) CATV services offered by GVCS in a “Acquisition 99” Bundle.

Initiation of this bundle discount requires the customer to respond to a marketing contact as part of a Sales Acquisition campaign.

Eligible customers will receive a recurring \$9.00/monthly credit for as long as customer continues to subscribe to the required products on the same bill statement. Furthermore, eligible customers will receive an additional \$4.00/monthly credit for the first twelve (12) billing cycles, an additional \$3.25/monthly credit for the first twenty-four (24) billing cycles after subscribing to the new plan, as long as the customer continues to subscribe to the required products on the same bill statement.

This offer may not be combined with any other GVLD promotion.

This promotion will be available to qualified subscribers through September 30, 2013.

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