

Cable Television

Rate Increase FAQ

Who will be affected?

All GVTC Cable television subscribers will experience an increase to their Local Tier subscription rate of \$4.00. GVTC Cable television subscribers who also have the Top 100 Tier will experience an additional \$1.00 increase for a total of \$5.00. GVTC Cable television subscribers who also have the Flex Package will experience a \$4.00 total increase to their plan.

This increase will take effect starting on November 1, 2022. Business and Residential customers are impacted by this increase. This is the only rate change scheduled to take effect on Cable TV services in 2022.

Are any other Cable TV rates changing?

No. GVTC's Broadcast surcharge will remain \$16.95 compared to Spectrum's \$21.00 surcharge. GVTC's equipment charges remain unchanged as well.

Why is GVTC increasing Cable TV Rates?

GVTC has contracted with content providers to be able to deliver their programming to its Cable TV subscribers at specified rates, terms and conditions. Over the past year, these contractual rates have increased by as much as 11%. GVTC's rate change is solely designed to pass along these increases.

What if I am currently under contract?

Since this expense is not within the control of GVTC, our Cable TV customer contracts identify this rate as one that is eligible to be passed through to the end user during a contract term. Therefore all customers will experience this increase.

What can I do to learn more?

You can visit www.TVonMySide.com to learn more about the Cable TV Industry, how charges are arrived at, and what alternatives or choices are available to you.